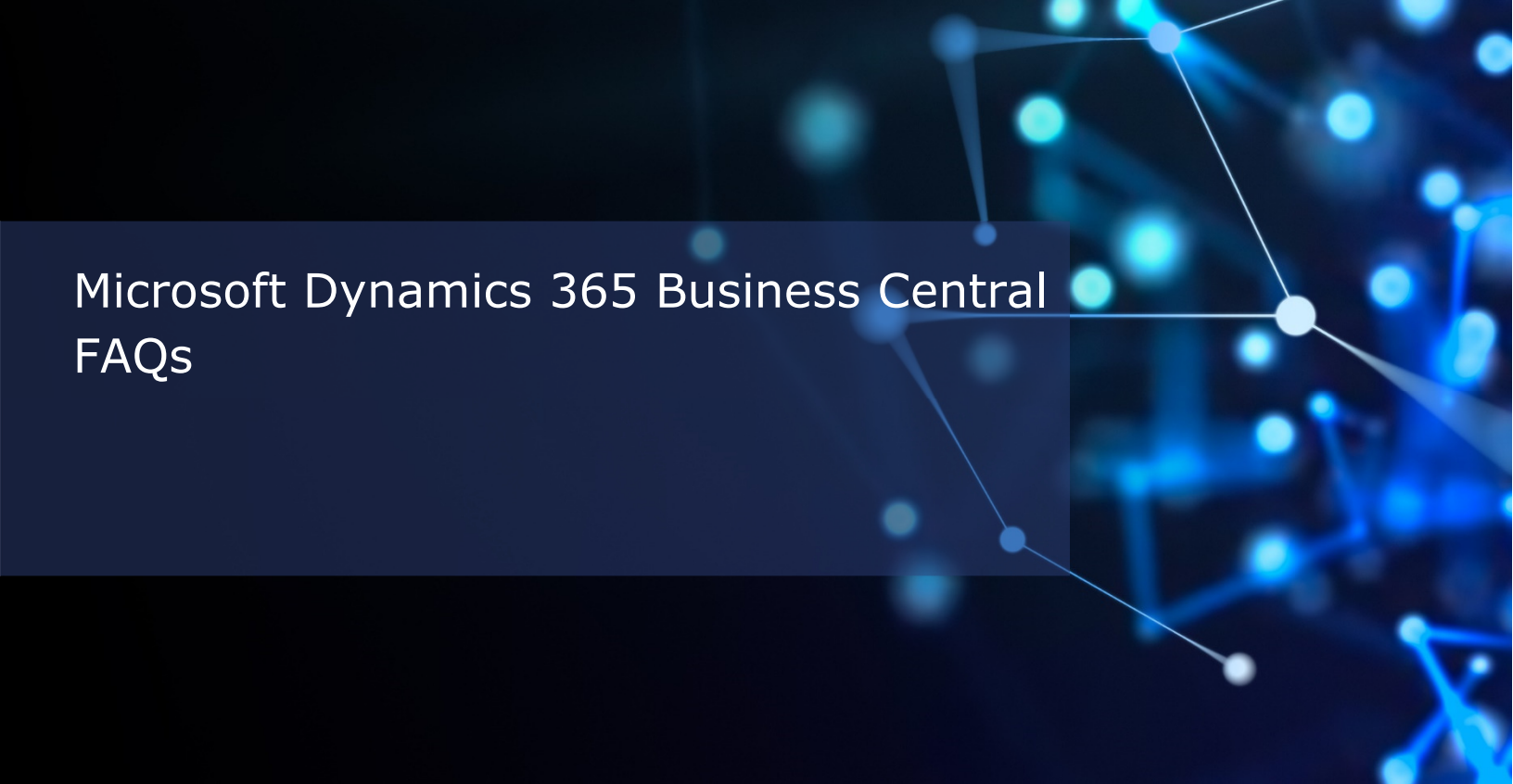




TrueCommerce™

Do business in every direction



Microsoft Dynamics 365 Business Central
FAQs



Contents

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Microsoft Dynamics 365 Business Central FAQ

FREQUENTLY ASKED QUESTIONS

<p>1. How does the TrueCommerce Integration work with Microsoft Dynamics 365 Business Central?</p>	<ul style="list-style-type: none"> The TrueCommerce integration connects to Microsoft Dynamics 365 Business Central via web services from the TrueCommerce platform.
<p>2. What installation is required to integrate with Microsoft Dynamics 365 Business Central?</p>	<ul style="list-style-type: none"> TrueCommerce has an extension that gets installed into Microsoft Dynamics 365 Business Central. The extension contains web service endpoints, user defined fields, and UI modifications.
<p>3. What integrated documents are supported with the integration?</p>	<ul style="list-style-type: none"> The TrueCommerce integration provides deep functionality for Sales, Warehouse and Purchasing documents. Sales Integration Includes: <ul style="list-style-type: none"> Sales Order, Sales Order Update, Shipment, Invoice, Credit Invoice, Outbound Inventory, Customer Create Warehouse Integration Includes: <ul style="list-style-type: none"> Outbound Sales Order, Inbound Shipment Purchasing Integration Includes: <ul style="list-style-type: none"> Purchase Order, Purchase Order Update, Shipment and Invoice
<p>4. What is the cost for the integration?</p>	<ul style="list-style-type: none"> The cost varies based on customer needs. There is a setup fee for the integration based on the type of integrated documents. In addition to the integration, there is a cost for each partner, as well as any software add-ons. Please contact our sales team to get a quote that meets your needs.
<p>5. What type of partner connections does TrueCommerce support?</p>	<ul style="list-style-type: none"> TrueCommerce can help connect businesses to their EDI partner, logistics companies, vendors, marketplace and eCommerce solutions. Please reference our website or reach out to our sales team to get more information on support connections.
<p>6. Is there another solution used with the integration?</p>	<ul style="list-style-type: none"> Yes, the TrueCommerce Transaction Manager solution connects directly to Microsoft Dynamics 365 Business Central. This is the primary user experience that allows users to interact with their transactions.
<p>7. Can the integration between Microsoft Dynamics 365 Business Central and TrueCommerce be automated?</p>	<ul style="list-style-type: none"> Yes, all integrated documents can be automated between TrueCommerce and Microsoft Dynamics 365 Business Central. Users can manage the intervals with respect to when events occur. Any exceptions that happen during processing will be emailed to the user.
<p>8. What types of permissions are required for the integration to function properly?</p>	<ul style="list-style-type: none"> We recommend setting up the integration for a user with SUPER permissions. In addition, users will need to have a permission added if they are using our added shipping functionality.

Microsoft Dynamics 365 Business Central FAQ

FREQUENTLY ASKED QUESTIONS

9. What additional modifications are added to Microsoft Dynamics 365 Business Central?

- TrueCommerce has extended the shipment form to capture the item contents of a box. This is leveraged more for EDI relationships that require an 856 Advanced Ship Notice. In addition to extending the shipment form, we have added logic that provides for the automation of the packaging creation based on pre-defined packaging rules.