TrueCommerce™

Acumatica
The Cloud **ERP**

Integrated EDI for Acumatica

A scalable, end-to-end EDI solution that streamlines compliance, accelerates order processing, and keeps your Acumatica environment running smoothly.

The Challenge

Acumatica users operate in fast-moving supply chains where accuracy, speed, and compliance are non-negotiable. But as transaction volumes rise and trading partners update requirements, manual processes and fragmented integrations quickly become obstacles. Acumatica users often face delays caused by rekeyed data, inconsistent document formats, or custom-built connectors that can't keep up with evolving partner mandates.

These challenges intensify as businesses scale. Adding new retail or marketplace partners often requires unique maps, additional workflows, and time-consuming testing. For teams already stretched thin, even small changes can slow order processing and increase the risk of chargebacks or fulfillment errors.

Staying current with Acumatica updates adds further pressure. Many organizations rely on aging or heavily customized EDI integrations that break during ERP upgrades, forcing users to delay new releases or troubleshoot issues that disrupt operations. Without

the right automation in place, Acumatica users may struggle with disconnected systems, limited visibility, and increased operational costs.

To keep pace, businesses need an integrated, future-ready EDI approach designed specifically for Acumatica's workflows and growth trajectory.

> "We've probably grown our business 20% since we started with TrueCommerce EDI. It's allowed us to scale our business without growing headcount."

Doug Howell
The Little Potato Company Operations Manager, Manufacturing Company

Our Solution: A Complete, Scalable EDI Platform That Integrates Seamlessly With Acumatica

TrueCommerce provides a unified, end-to-end EDI platform engineered to work seamlessly with Acumatica. Rather than relying on custom integrations or multiple third-party tools, the solution brings together all essential EDI components, connectivity, translation, mapping, and ERP integration, into one consistent framework that supports long-term scale and reliability.

At the center of the platform is the TrueCommerce Trading Network, which facilitates secure, standards-compliant communication with all trading partners across retail, distribution, marketplace, and logistics channels. This ensures every inbound and outbound document moves through a single, fully managed gateway.

Transaction Manager™ serves as the translation layer, converting raw EDI into structured, readable business documents while maintaining the exact formatting required by your customers, suppliers, and partners. This reduces the need for manual oversight while keeping critical data aligned.

Data mapping and integration are handled through the TrueCommerce Business System Plug-In™ for Acumatica. This connector applies partner requirements, matches fields to the ERP, and maintains compatibility as maps evolve, allowing Acumatica users to add new partners or make updates without disrupting existing processes.

The pre-built Acumatica integration ties everything together across sales, purchasing, warehouse, and fulfillment workflows. Because the integration aligns to native screens and logic, it eliminates custom code dependencies and helps ensure smooth transitions during Acumatica upgrades.

Supported by experienced services and ongoing map maintenance,

TrueCommerce gives Acumatica users a stable, scalable EDI foundation designed to reduce complexity and future-proof operations.

01
Unified Architecture
All EDI components—connectivity, translation, mapping, and integration—operate within one platform designed to work seamlessly with Acumatica.

02
Future-Ready Design
A pre-built connector reduces upgrade complexity, supports rapid partner onboarding, and minimizes disruptions during Acumatica version changes.

03
Broad Partner Ecosystem
Connect instantly with retailers, distributors, marketplaces, and logistics providers using supported maps, updates, and compliance standards.

04
Dedicated Expertise
TrueCommerce teams guide setup, trading partner coordination, mapping changes, and long-term optimization—helping Acumatica users maintain smooth operations at any scale.

Key Benefits

Native ERP Alignment

Purpose-built for Acumatica, the integration keeps EDI workflows aligned with native screens and processes, reducing reliance on custom code and making upgrades smoother and more predictable.

Streamlined Order Processing

Automated exchange of sales orders, invoices, ASNs, and related documents reduces manual intervention, accelerates turnaround times, and supports consistent, accurate downstream fulfillment.

Built-In Validation Controls

Smart checks identify missing fields, pricing issues, and duplicate PO numbers before transactions are sent, helping minimize chargebacks, delays, and costly reprocessing.

Warehouse & 3PL Connectivity

Support for documents like 940, 943, 944, and 945 helps synchronize Acumatica with warehouse partners, improving accuracy for shipments, receipts, tracking, and lot/serial details.
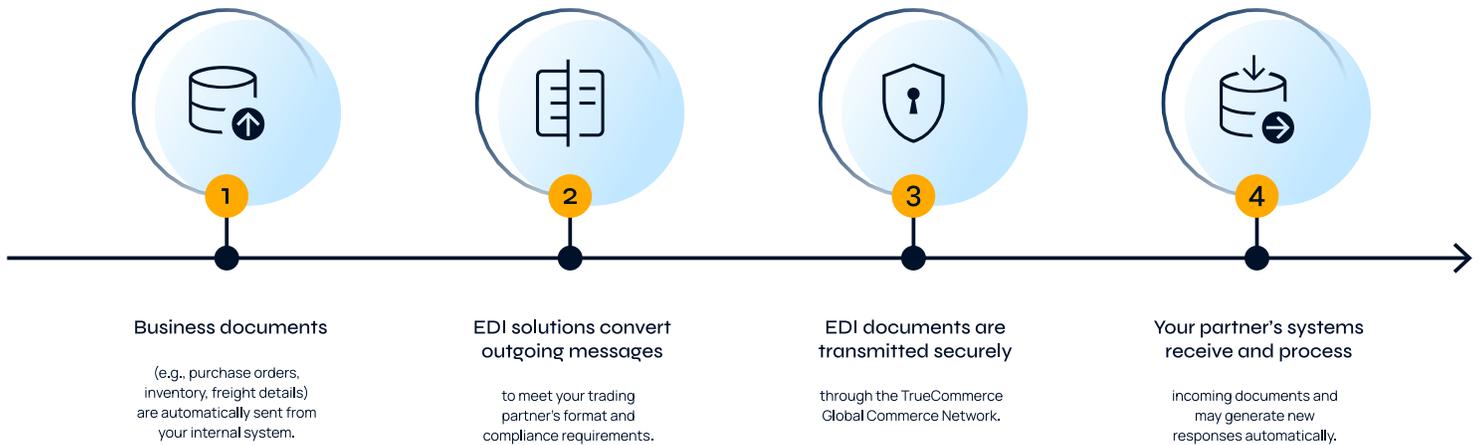
Flexible Automation Tools

Add-ons such as Scheduler and Packing List Manager expand automation, from timed imports/exports to trading-partner-specific packing formats, all maintained and updated centrally.

Marketplace & Retail Expansion

Connect Acumatica with 100+ marketplaces and storefronts, plus retail APIs, enabling automated, real-time exchange of orders, inventory, and fulfillment data across all channels.

How EDI Works

1

Business documents

(e.g., purchase orders, inventory, freight details) are automatically sent from your internal system.

2

EDI solutions convert outgoing messages

to meet your trading partner's format and compliance requirements.

3

EDI documents are transmitted securely

through the TrueCommerce Global Commerce Network.

4

Your partner's systems receive and process

incoming documents and may generate new responses automatically.

Features at a Glance

- Pre-built Acumatica integration for core sales, shipping, and invoice documents
- GS1-128 compliant labeling from within the ERP
- Automated warehouse document support for 3PL coordination
- Real-time API connections for retail partners
- Integration with 100+ leading marketplaces and web stores

"In the first year, we saved 10–12 hours per week, which gave our employees time to work on real customer issues. That's more than 500 hours per year saved."

Brian Frias
Masterfit Enterprises

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