

SFTP or Exchange API?

Choose the Right Integration Method for Your Supply Chain

The Challenge: Bridging the Gap in Supply Chain Connectivity

The supply chain is a complex network of suppliers, manufacturers, wholesalers, distributors, and logistics providers—each relying on different systems to exchange critical business data. However, these systems don't always communicate directly with one another, creating challenges in order processing, inventory management, and fulfillment.

Without a streamlined way to transfer data between platforms, businesses face delays, inefficiencies, and manual workarounds that slow operations. Our Exchange API (application programming interface) and secure file transfer protocol (SFTP) Integrated solutions provide a flexible, reliable way to bridge these gaps, enabling businesses to exchange data efficiently, regardless of their existing technology stack.

Our Solution: Connecting Every Partner, Platform, and Process with Seamless Integration

Exchange API: Real-Time & Scalable

Our Exchange API solution enables businesses to securely transmit flat files via REST API, offering an alternative to SFTP or AS2. This modern approach is perfect for:

- **Real-time data synchronization** with enhanced security, ensuring up-to-the-minute information and data protection
- **Streamlined development and integration** through standardized protocols, accelerating implementation timelines
- **Instant visibility** into file delivery and retrieval status to ensure reliable data exchange and minimize disruptions
- **Scalable and adaptable integration**, supporting business growth and evolving data requirements
- **Automated data exchange**, minimizing manual intervention and reducing the risk of errors

SFTP Integration: Reliable & Widely Supported

SFTP integration enables businesses to exchange structured data files (e.g., CSV, XML, TXT) between systems. It's a proven and widely compatible method, particularly when API capabilities are limited

Ideal for:

- Efficient bulk data transfer for suppliers managing large datasets between disparate systems
- Simplified implementation for systems with limited technical resources or legacy infrastructure
- Consistent inventory and order synchronization for manufacturers and distributors
- Standardized data exchange for wholesalers and retail partners using established file formats
- Dependable shipment updates for logistics providers across diverse networks, leveraging widely supported file formats for broad compatibility

Flexible, Adaptable, and Reliable – File Exchange That Fits Your Business From Truecommerce

No matter your integration challenge, we provide a solution that streamlines data exchange and enhances your supply chain operations.

01

Flexible Connectivity

Choose the integration method that best fits your business—SFTP, Exchange API, or a combination of both—allowing you to adapt to the needs of different trading partners and business operations.

03

Reliable and Streamlined Data Exchange

Minimize errors, reduce manual effort with a structured, efficient method for transmitting data between systems and trading partners.

02

Scalable & Adaptable

Our solutions grow with your business, adapting to new trading partners and evolving supply chain demands.

04

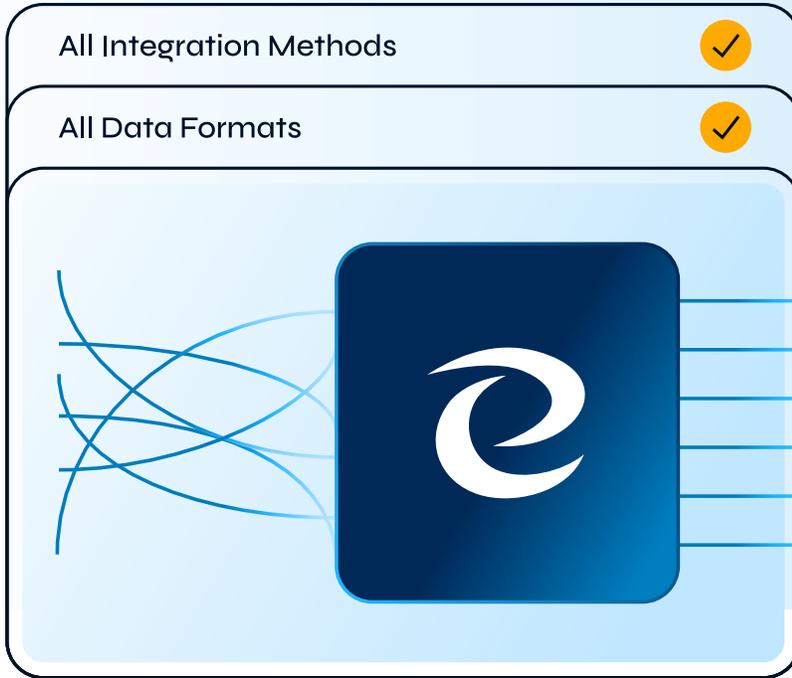
Industry Expertise

As a leading EDI provider, we specialize in empowering suppliers, manufacturers, wholesalers, and logistics providers with reliable integration solutions.

05

Dedicated Support

Our team of experts ensures smooth implementation and ongoing assistance for your integration needs.



Features at a Glance

- API Integration
- SFTP Integration
- AS2, X12 EDI

Choosing the Right Integration Approach

Finding the right integration method can be challenging. Businesses often struggle with questions like:

If my goal is to ensure secure data transmission, which option is best for my operations? Exchange API provides enhanced security features, offering encrypted transmissions and better protection for sensitive data, making it an ideal choice for businesses that require a higher level of security for their transactions.

What if my trading partners require a different format? With support for both SFTP and Exchange API, we help you meet diverse partner requirements without costly system overhauls.

Will this work with my existing systems? Our flexible connectivity ensures compatibility with a wide range of platforms, whether you use ERP, WMS, or other supply chain systems.

What if I don't have an in-house programmer to prepare my data for API integration or to manage the API interface? If your business lacks in-house programming expertise, SFTP integration is the simpler choice. It requires no API coding—just structured data formatting (e.g., CSV, XML) for smooth transmission. This hassle-free option is ideal for businesses without a dedicated IT team.