

API Integration for Suppliers

Eliminate Vendor Portals for Seamless Communication With Your Buyers

As a supplier, it's crucial that you're able to receive, respond to, and fulfill orders efficiently and accurately. But manually checking for orders in vendor portals and typing them into your ERP or other back-end systems one by one is inefficient, error-prone and simply too much work.

To grow your retail and distribution partnerships while reducing the strain on your team you need a better option than manual data entry. By connecting with your customer's proprietary API, your business can exchange real-time order and inventory data effortlessly. And with TrueCommerce, you get more than a rapid implementation and the best in integration and automation; you'll also enjoy a fully managed API service from a proven leader in supply chain connectivity. That means no server upkeep, no costly software maintenance and no worries about keeping your integration up to date. It's the easiest way to scale your business and improve your supplier performance.

What We Offer

The TrueCommerce network provides a direct API integration between your ERP system and your customer's API-based supply chain platform. This integration allows suppliers to seamlessly exchange trading documents and information, ensuring the fastest, easiest way to manage and fulfill orders while providing real-time inventory availability.

Leveraging TrueCommerce's integration-agnostic cloud architecture, your brand can connect immediately for enhanced efficiency. As part of TrueCommerce's fully managed service, there's no need to build or maintain your API connection, which enables your organization to focus on other priorities and consistently deliver as a high-performing supplier.



We turned an 8-hour day into a 4-hour day. TrueCommerce literally cut our work time in half. As we continue to scale, we're just saving more and more time."

Tyler Engelken

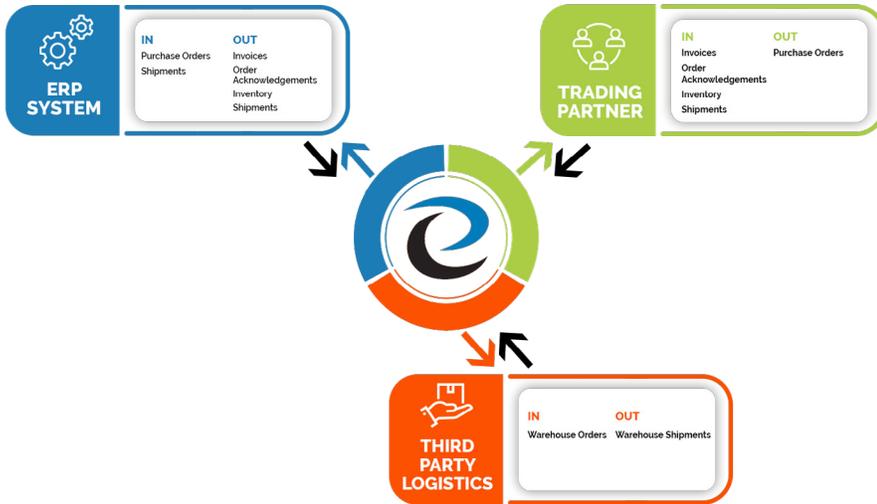
Backyard Expressions

Director of Online Operations

[Read the case study](#)

How it Works

TrueCommerce’s API integration creates a bridge between your retail or distribution partner’s API platform, your business and your 3PL providers. Data can flow in any direction from your internal systems to your partners and to the customer’s API. The result is fewer errors, better vendor scores and more satisfied customers.



The Benefits of API Integration

By developing strong trade relationships with retailers and distributors, you’ve already achieved access to a large consumer base, likely across multiple channels. With an API integration, you can give your business even more tools for success.

Real-Time Data Exchange for Fast Order Processing

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- Streamline order processing and meet customer delivery timeframe expectations
- Prevent data errors caused by manual data entry into non-integrated systems
- Provide real-time inventory updates to ensure the highest-quality shopping experience for business buyers and consumers
- Enable greater supply chain visibility and agility and keep up with changing demand

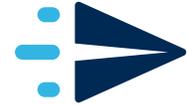
Benefits of API Integration:



Improved Data Accuracy



Flexible Connectivity



Faster Order Processing



Lower Operational Costs



Retail-Time Error Monitoring & Alerts

Access to the Latest API Features

TrueCommerce's API integrations are designed to support your connection to your customer now and in the future, ensuring that you have access to the latest features and functionalities. Supported features may include:

- **Compliance** for all necessary trading documents, from API purchase orders and acknowledgements to ship notices, to invoices.
- **Proactive monitoring** ensures you stay up to date with the latest changes in your customer's custom API trading requirements.
- **Automated Error Alerts** let you quickly address any trading issues that arise, and can be customized to fit your business needs.

Choosing TrueCommerce's API Integration

When it comes to API integrations, you have options. But to support your business now and as you grow, you need more than a SaaS provider—you need a partner. Here's how TrueCommerce provides the technology, innovation, and service you deserve.

Direct Integration with Your ERP

TrueCommerce's suite of solutions integrates with leading ERP/accounting systems, enabling two-way data exchange with your customer's API. We support:

- QuickBooks Online, Pro, Premier, and Enterprise
- Microsoft Dynamics, 365 Business Central, Finance & Operations, GP, and NAV
- NetSuite, Acumatica, and Sage Intacct, 100, and X3
- SAP Business One, S4/HANA, ECC, and more!

Cloud-Based API Integration

Manage your orders from anywhere and enjoy flexible order processing that won't slow down, even during peak season. The TrueCommerce platform is completely cloud-based and accessible via any standard internet connection.

- Minimize IT resource, hardware and software maintenance costs
- Scalable technology allows for a higher throughput of documents than on-premises solutions
- Collaborate easily on API order management across multiple locations or with remote employees

**TrueCommerce
delivers native
integration with top
ERP systems:**



**ORACLE
NETSUITE**



Acumatica
The Cloud ERP



ORACLE

Sage



Read our ERP Guide

Complete Support

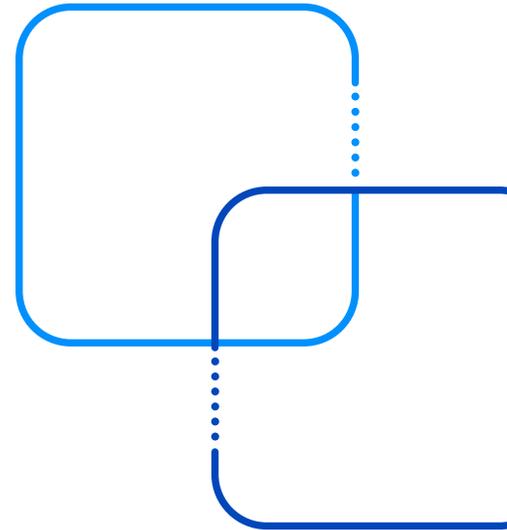
Take the burden off your IT team with our Fully Managed Service model featuring in-house expertise and solutions support.

- Complete audit trail of job history, log files and payload make it easy to track all processes using the TrueCommerce integration
- 24/7 customer service availability from a fully in-house team makes it easy to quickly resolve issues
- 99.9% uptime with SOC-2 certified security and complete disaster recovery protect your business

More from TrueCommerce

You don't need another one-off vendor to juggle. With TrueCommerce, you can connect to all your trading partners directly, regardless of their channel or data exchange methods. When you choose our API integration, you'll also have access to solutions that let you:

- Easily add new trading partners via the largest global commerce network on the market, featuring more than 180,000 pre-connected businesses
- Seamlessly trade via API or EDI with fully compliant, direct-to-ERP integrations
- Leverage real-time sales data in our VMI solution to improve order efficiency and lower costs
- Future-proof your business with a plug-and-play architecture that supports smooth ERP upgrades



In the first year, we saved 10-12 hours per week, which gave our employees time to work on real customer issues. It adds up—that's more than 500 hours per year saved."

Brian Frias

Masterfit Enterprises
Brand & Technology Manager

[Read the case study](#)



Call us today at **888.430.4489** or visit www.truecommerce.com

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About TrueCommerce

TrueCommerce is a high-performing global supply chain network that provides fully integrated, end-to-end supply chain visibility and management. We help businesses reach their true supply chain potential. That's why thousands of companies—from SMBs to the global Fortune 100, across various industries—rely on us.