

# infor

## Integrated EDI for Infor M3

**A fully managed, end-to-end EDI solution that streamlines order processing and strengthens supply chain performance for Infor M3 users.**

### **High-volume, multi-partner transactions strain Infor M3 users relying on manual processes or outdated EDI connections.**

Infor M3 users often manage large transaction volumes across suppliers, customers, and 3PLs, all of which demand speed, accuracy, and real-time coordination. When workflows rely on manual data entry or aging integrations, small inefficiencies quickly escalate into delayed confirmations, incorrect shipments, and strained partner relationships. Peak periods increase the risk of errors and bottlenecks, especially for wholesalers and manufacturers processing frequent sales orders, invoices, acknowledgments, and ASNs. To maintain operational continuity and meet partner requirements, Infor M3 users need a modern, scalable EDI solution that reduces manual work, improves data accuracy, and supports seamless communication across the supply chain.

### **A fully managed EDI platform purpose-built to automate and simplify digital document exchange for Infor M3.**

TrueCommerce provides a deeply integrated, fully managed EDI solution designed to support high-volume, multi-partner transactions for Infor M3 customers. With more than 25 years of M3 integration experience, our dedicated experts work alongside your Infor M3 consultant to deliver a seamless, stable connection between your ERP and all trading partners.

Our platform enables the automated exchange of purchase orders, confirmations, delivery notes, invoices, and other supply chain documents, reducing manual entry and improving accuracy throughout the order-to-invoice process. Businesses gain full visibility into document flow, helping teams work more efficiently while maintaining compliance with partner requirements.

As a Managed Service, TrueCommerce handles all monitoring, mapping, updates, and issue resolution on your behalf. Our experts manage supplier onboarding, ensure partner compliance, and proactively maintain data quality across your integrations. With access to a global trading network, PEPPOL connectivity, and a 99.8% uptime platform, Infor M3 users can scale confidently while relying on a secure, resilient EDI foundation that evolves with their business.

## Key Capabilities Include:



End-to-end EDI integration supported by dedicated Infor M3 experts



Managed Service model including monitoring, maintenance, and issue resolution



Automated exchange of orders, confirmations, delivery notes, and invoices



Direct connectivity to suppliers, customers, 3PLs, and marketplaces



Access to 180,000+ pre-connected partners and global VAN/PEPPOL networks



Stable, secure platform with 99.8% uptime and ISAE 3402 compliance

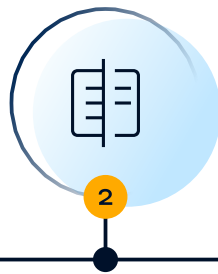


Scalable mapping architecture that adapts to partner growth and requirements

## How Our EDI Platform Works



**Business documents**  
(e.g., purchase orders, inventory, freight details) are automatically sent from your internal system.



**EDI solutions convert outgoing messages**  
to meet your trading partner's format and compliance requirements.



**EDI documents are transmitted securely**  
through the TrueCommerce Global Commerce Network.



**Your partner's systems receive and process**  
incoming documents and may generate new responses automatically.

# Key Benefits

## 01

### Seamless M3 Integration

Designed specifically for Infor M3, enabling fast, accurate document exchange across customers, suppliers, and 3PLs.

## 02

### Automated Order Handling

Processes purchase orders, confirmations, delivery notes, and invoices automatically to reduce manual work and errors.

## 03

### Proactive Managed Service

TrueCommerce monitors, maintains, and troubleshoots your EDI flows, often resolving issues without involving your team.

## 04

### Enhanced Supply Chain Transparency

Improves visibility from order to invoice, helping teams track activity, reduce bottlenecks, and maintain consistent accuracy.

## 05

### Global Connectivity

Access a vast trading ecosystem, including 180,000+ partners, VANs, and PEPPOL, for broader international reach.

## 06

### Supplier & Partner Onboarding

TrueCommerce engages suppliers directly to accelerate onboarding and ensure all partners exchange documents correctly.

TrueCommerce empowers Infor M3 users with a scalable, fully managed EDI platform that strengthens supply chain responsiveness and operational efficiency. By integrating directly with Infor M3 and automating the exchange of critical business documents, organizations can reduce manual work, eliminate data-entry errors, and maintain real-time communication with customers, suppliers, and 3PLs.

As a Managed Service provider, TrueCommerce removes the day-to-day burden of monitoring, maintaining, and troubleshooting EDI processes. Our experts ensure ongoing compliance, handle partner onboarding, and manage mapping updates—allowing your team to stay focused on strategic operations rather than technical administration.

With connectivity to more than 180,000 trading partners, a PEPPOL gateway, and support for global VAN networks, the platform enables broad international reach and long-term scalability. TrueCommerce delivers the reliability, security, and expertise required to keep Infor M3-driven businesses running smoothly, even during peak transaction periods.

For organizations navigating complex supply chains or rapid growth, TrueCommerce provides a trusted, future-ready EDI foundation that enhances accuracy, agility, and customer satisfaction.

## Features at a Glance

- Support for orders, confirmations, delivery notes, invoices, and ASNs
- Connection to 180,000+ pre-mapped partners and global VAN networks
- PEPPOL Access Point for secure cross-border invoice exchange
- 99.8% uptime with ISAE 3402-compliant data security
- Fully managed monitoring, maintenance, and supplier onboarding