



# Integrated EDI for Microsoft Dynamics 365 Business Central

Staying ahead in business can often mean overcoming persistent challenges such as fragmented visibility, manual processes, and inefficient communication with third-party partners. Imagine spending hours manually entering order details only to discover discrepancies in pricing or inventory levels, causing delays and frustration for both your team and your customers. TrueCommerce understands these pain points and offers an EDI solution designed to integrate seamlessly with Microsoft Dynamics 365 Business Central.

Free up internal resources and focus on your core business with TrueCommerce's game-changing fully managed EDI service

[Read our EDI Datasheet](#)

## Strengthen Your Business with an Integrated Solution for Microsoft Dynamics 365 Business Central

TrueCommerce offers a complete solution that can easily connect your business to your entire supply chain. Full EDI integration with suppliers, customers and third-party logistics partners (3PLs) can give you full visibility and therefore strengthen your business as a whole!

EDI is a strategic investment that improves your company's competitiveness. The investment pays off again and again. Your company saves money and can reinvest time spent on manual work processes into other important areas of the business.

Our solution includes a robust ERP integration that seamlessly supports your internal business operations. It ensures that your EDI document flow aligns with your established processes, enhancing data accuracy, streamlining document handling, and enabling automated workflows tailored to your specific ERP system.

## Benefits



Robust integration that increases efficiency and customer satisfaction.



Built-in process controls that ensure data integrity, reduce errors and minimises the need for rework.



Streamlined communication to your third-party warehouse.



Integration with customised fields.



Optional integration into the full suite of TrueCommerce products, including our B2B webshop.

## Advantages of Cloud-Based EDI

With more streamlined business processes and increased support, you can be ready to take the next step in your organization using:

- A solution that is ideal for manufacturing companies, wholesalers and retailers who need to be able to handle critical business documents efficiently and automatically while supporting requirements for specific formats.
- A solid integration that automates the process of incoming orders and outgoing order acknowledgements, which reduces manual work times, minimizes errors and strengthens your business.
- An automated platform to send and receive invoices and credit notes.
- A reliable process that verifies unit pricing and validates transfers to prevent errors and chargebacks.

## With Our Managed Service, You Get:

- Robust integration into Microsoft Dynamics 365 Business Central.
- Access to a global network. TrueCommerce gives you access to a global trading network of more than 180,000 companies.
- Accurate message transaction. As part of our service, we validate EDI messages before they are sent through to your Dynamics 365 BC platform.
- A dedicated team of specialists who manage both the implementation process and day-to-day operations.
- A stable and reliable platform with 99.8% uptime.
- An efficient and accurate network. We proactively monitor your solution so you can trust that your documents reach the recipient safely and on time. TrueCommerce handles any errors on your behalf—often without you even noticing them.

## EDI Integration Purpose-Built for Microsoft Dynamics 365 Business Central

### Built-In Process Controls That Ensure Data Integrity, Reduce Errors, and Minimize Refunds

- Validate completed fields before transactions are made. In the event of missing data, you will receive an alert. This means that the invoicing and payment process will not be delayed as a result of incomplete or faulty data.
- Support for multiple pricing tiers. An automatic price verification notifies you in the event of a price difference.
- Other checks include verification of order numbers and item numbers before you make the transfer in Microsoft Dynamics 365 BC.

### Seamless Integration Increases Efficiency and Improves Customer Service

- Support sales and purchase orders, order acknowledgements, advanced shipping notifications and invoice transfers.
- Tailor-made solutions include packaging rules adapted to the different needs of your customers.
- Outgoing ASN integration supports pick and pack, package and pallet shipments.
- Automated packing allows you to collect your shipments in Microsoft Dynamics 365 BC. This streamlines the process of creating and packing goods.

### Streamlined Communication to Your Third-Party Warehouse

- Automatically create outgoing orders in Microsoft Dynamics 365 BC.
- Notifications from the warehouse will update existing shipments with package and shipment information (e.g., tracking numbers, weight and quantity).
- Support for information such as batch and serial numbers, as well as the total number of shipments.
- Outbound ASNs or DESADV messages can easily be sent to your customers based on the information from the Shipping Advice.

### Integrate Customized Fields

Add customized fields so that you can display the data you want when handling documents, such as dispatch and delivery date. The platform recognizes and automatically fills in these fields, so you don't have to enter the data manually every time.

### EDI Is Just the Beginning!

If you exchange documents across multiple sales channels and national borders, it's important to increase automation with a solution that can handle large amounts of data quickly and without errors.

TrueCommerce offers a complete solution with a wide range of integrations that add value to your business and connect to your entire supply chain.

Now our TrueCommerce EDI is cloud-based, integrates with our ERP, and the functionality and usability has improved dramatically. Our order-taking is almost completely automated now.

**Derek Hagan**  
Trenditions  
Director of Business Systems



### **Connect to 100+ Marketplaces and Storefronts Worldwide**

Integrate Microsoft Dynamics 365 seamlessly with more than 100 leading online marketplaces and storefronts, including Amazon, eBay, Walmart, Shopify, WooCommerce, and more. Automatically exchange order, fulfillment, customer, and inventory data across all platforms, eliminating the need for manual entry and ensuring accuracy. Whether you're managing sales through marketplaces like Amazon Seller Central and Vendor Central or popular web stores like Magento and BigCommerce, our solution streamlines your operations by synchronizing data in real-time. Enjoy faster order processing, automated customer creation, and consistent updates to pricing and inventory—enhancing visibility and efficiency across your entire eCommerce ecosystem.

### **Integrate With Retailer APIs**

Integrate directly with your trading partners' API platforms. Our API integration lets you exchange data in real time for increased accuracy, higher performance, faster order processing, and lower costs. Keep inventory up to date with inventory feed automation and enjoy fully supported map updates for ongoing compliance.



0345 643 6600

[https://www.truecommerce.com/uk-en/  
infoemea@truecommerce.com](https://www.truecommerce.com/uk-en/infoemea@truecommerce.com)

