TrueCommerce™

SAP®

Integrated EDI for SAP S/4HANA

Complete Solution From One Source

Our unique modular approach enables us to offer a true end-to-end EDI solution that is easy to use and unparalleled in scalability. We've taken the complexity out of implementing EDI by providing all four of the components you need to successfully deploy EDI:

Connectivity with your trading partner(s) is required to transmit EDI documents, whether directly via the Internet or through a "Value Added Network," or VAN. The TrueCommerce Trading Network (VAN) is our Internet-based transaction gateway, across which your EDI transactions are transmitted, providing connectivity with all of your trading partners. It is compliant with virtually any connectivity protocol, including AS1/ AS2/ AS3, FTP and (if required) VAN interconnects.

Web-based EDI Translation Software, our user-friendly translation software converts business documents from raw EDI data into a human-readable business form. Orders can be accessed anytime and anywhere wifi is available.

Data Mapping and Integration provide the ability to seamlessly send and receive information between your TrueCommerce EDI solution and SAP S/4HANA. This is achieved by processing EDI transactions through a collection of intelligent software modules. These modules are programmed to format your inbound EDI transactions to match against your configurations within SAP S/4HANA as well as match your outbound transactions against your trading partner's requirements. As your business grows and you acquire new customers, additional trading partner maps can easily be added and seamlessly integrated with your TrueCommerce solution.

Fully Managed Service: Support is a critical component of a complete, end-to-end EDI solution. Our team has the broad range of expertise to handle not only all of your trading partners' requirements, but also any technical issues related to business system integration and the sending and receiving of your EDI documents. You can also count on the support team to provide the advice and guidance you'll need to be successful. Even if you aren't familiar or comfortable with EDI, we'll be there to help you get up and running, step by step.
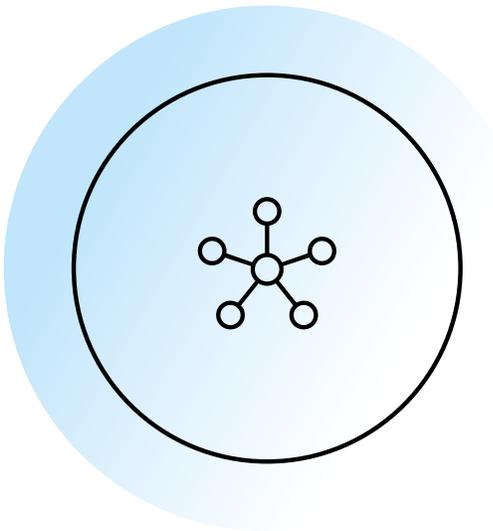
> "The platform's accessibility through multiple web browsers allows me to equip employees with cost-effective cloud-centric laptops instead of expensive traditional computers. This shift also reduces my data security concerns, as vendors now handle that burden. Additionally, I never worry about version control; with cloud solutions, I am always on the latest version, with all upgrades managed seamlessly."

Dean-Paul Hart
President, Compac Industries

A Comprehensive Solution for Streamlined Business Processes

TrueCommerce delivers a fully integrated Electronic Data Interchange (EDI) solution for SAP S/4HANA Cloud Public Edition and Private Edition, designed to connect businesses seamlessly with their supply chain. Businesses gain unparalleled visibility across the entire supply chain by enabling full EDI integration with suppliers, customers, and third-party logistics partners (3PLs). This integration strengthens businesses and serves as a strategic investment that enhances competitiveness, reduces costs, and reallocates resources from manual processes to critical business areas.

Enhanced EDI Integration for SAP S/4HANA

- The TrueCommerce cloud-based EDI solution, offering purpose-built integration for SAP S/4HANA, delivers a suite of advantages designed to streamline business operations and support growth. Built-in process controls seamlessly ensure data integrity, minimizing discrepancies and streamlining error resolution, thereby reducing chargebacks.
- Streamlined communication with third-party warehouses, enhancing logistics and shipment tracking.
- Tailored for manufacturers, wholesalers, and retailers to manage critical business documents efficiently and comply with specific format requirements.
- Automated order-to-cash, procure-to-pay and fulfillment processes, reducing manual labor, minimizing errors, and boosting overall business performance.
- An automated platform for the seamless exchange of invoices and credit memos alongside a reliable process for verifying unit pricing and validating transfers to mitigate errors and chargebacks.
- Built to navigate the complexities of global trade compliance and security, ensuring your business remains compliant and secure.

Integrated Documents for Enhanced Operations

Our comprehensive solution supports the integration of critical documents across the order-to-cash, procure to pay and fulfillment processes, including:

- Sales orders/quotes/contracts, purchase order updates, sales order acknowledgements, advance ship notices, invoice and credit memos.
- Warehouse integration for shipping orders and advices – including creation and updates.
- Inventory feed automation, ensuring timely product availability updates for your EDI partners.
- Outbound purchase orders and inbound order acknowledgements, advance ship notices (ASNs) and Invoices.
- Support for multiple ASNs (pallet, traditional pick and pack, pallet pick and pack), meeting trading partner compliance.

Advanced Features for Superior Performance

- Multi-threading capabilities in SAP S/4HANA Cloud Public enable handling higher order volumes and simultaneous session management.
- You can schedule and automate data exchanges between S/4HANA and your TrueCommerce EDI solution.
- Easily create and print UCC-128 labels to meet customer needs and further streamline your shipping processes.
- Simplify the management of all trading partner requirements for packing list templates, including content, data and graphics - and automatically update them when your partners make changes.
- Stay compliant with local requirements whens ending electronic invoices with TrueCommerce's e-invoicing solution.

Streamlining eCommerce Channels

Connect SAP S/4HANA to leading online marketplaces like eBay, Walmart, Google, AliExpress, and more than 100 other global marketplaces. Automatically exchange order, fulfillment, and inventory data between marketplaces and SAP S/4HANA —no more retyping. TrueCommerce can also integrate SAP S/4HANA with Amazon Seller Central or Vendor Central to automatically move order and inventory data between Amazon and SAP S/4HANA. Plus, it automatically creates new customer accounts in SAP S/4HANA from your eCommerce orders and drop ship channels. The system checks for existing customers to prevent duplication and offers greater visibility into your online shoppers!

Leveraging the TrueCommerce Advantage

By choosing TrueCommerce for EDI integration with SAP S/4HANA, businesses streamline their supply chain management and unlock new levels of efficiency, accuracy, and scalability. Our solution, compatible with both the private cloud and on-premises versions of SAP S/4HANA, is the key to unlocking the full potential of your business operations.

TrueCommerce Managed EDI Service

Your TrueCommerce EDI solution will be delivered as a Managed Service, which is a key element of he value we create for our customers. We remove all complexity from EDI by offering complete monitoring, support, and maintenance of your solution on your behalf. Our local experts will act as art of your team, providing guidance and recommendations on the digitalization of key areas of your business.

TrueCommerce is strong in supplier onboarding, and we can reach out to your suppliers on your behalf to help them get started exchanging electronic business documents with you.

Our Managed Service Platform quickly and efficiently converts the documents you exchange with your trading partners into the recipient's required format. With our seamless integration into the SAP S/4HANA ERP system, you will eliminate the need for manual data entry.

Key Benefits of the TrueCommerce Managed EDI Service

01

180,000+ pre-connected companies on the TrueCommerce Network.

02

The VANS Network: TrueCommerce collaborates with 80+ other EDI & network providers across Europe and globally, enabling our respective customers to reach a combined network of more than one million potential trading partners.

03

TrueCommerce is a **PEPPOL Gateway:** PEPPOL is a Pan-European, secure, standardized infrastructure for exchanging digital documents, especially invoices, between private companies and the public sector. To send documents via PEPPOL, your company must be connected to a PEPPOL Access Point, such as TrueCommerce. Read more about PEPPOL.

04

A **dedicated team of experts** taking full responsibility for the implementation process and daily operational tasks.

05

A stable and reliable solution with an uptime of **99.8%.**

06

Proactive monitoring of your solution ensuring a timely, accurate and efficient exchange of digital documents between you and your trading partners. TrueCommerce will handle any errors on your behalf; in many cases, we won't need to involve you at all.
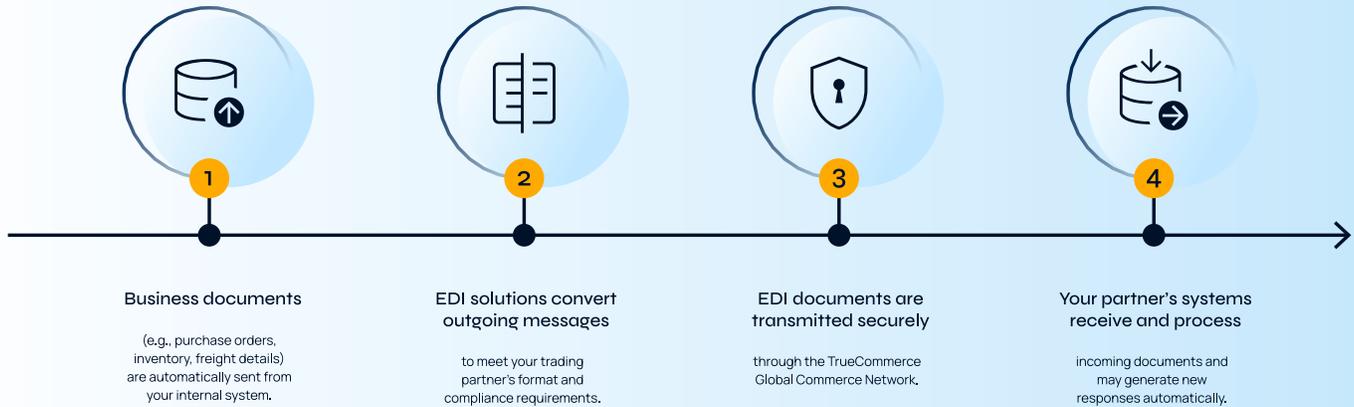
Stay Compliant Globally

In recent years, there has been an increasing focus on digitalization initiatives worldwide. Tax authorities around the world are striving to make invoicing processes more efficient to reduce costs and fight VAT fraud, which is a global issue.

As regulations continue to evolve, businesses face the challenge of staying updated on local requirements and ensuring compliance when sending electronic invoices to their customers in the countries where they have VAT liability.

TrueCommerce offers an e-invoicing solution that ensures that your company, with subsidiaries across Europe or the globe, stays compliant with local requirements when sending electronic invoices.

Integrated EDI at a Glance

1 Business documents

(e.g., purchase orders, inventory, freight details) are automatically sent from your internal system.

2 EDI solutions convert outgoing messages

to meet your trading partner's format and compliance requirements.

3 EDI documents are transmitted securely

through the TrueCommerce Global Commerce Network.

4 Your partner's systems receive and process

incoming documents and may generate new responses automatically.

Why TrueCommerce

TrueCommerce is among the leading providers of EDI in Europe. We help retailers, wholesalers, manufacturers, and transportation companies achieve more efficient trading with suppliers and customers.

Our core business is EDI, which enables you and your trading partners to exchange orders, invoices, dispatch advice, and more with the highest possible data quality. We also offer a range of additional supply chain solutions, such as vendor managed inventory (VMI), the preferred solution among enterprises for stock management, replenishment and order processing.

TrueCommerce acts as your trusted advisor on EDI and your overall digitalisation strategy. We value long-term strategic partnerships with our customers, advising you on integrating your EDI, ERP system and other solutions to optimise your trading processes and support future growth.

TrueCommerce is a global organisation with teams of digital experts across Europe, North America and Asia. Our highly skilled onboarding team will seamlessly manage onboarding your customers and suppliers, including all dialogue/screening, setup (mapping) and tests. We will also work with you on creating a project plan and timeline.

TrueCommerce's solutions and operations comply with ISAE 3402 to protect our customers' data fully and to ensure that our solutions are part of a solid, proven infrastructure.

Book a demo

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TrueCommerce™