TrueCommerce™

Do business in every direction

Integrated Commerce in the Cloud for Microsoft Dynamics AX

TrueCommerce is the most complete way to connect your business across the supply chain – from EDI to marketplaces to fulfillment and more – so you can do business in every direction.

BENEFITS
More Connected. More Supported. More Prepared for What's Next.

➤ Single connection to Dynamics AX provides seamless access to TrueCommerce's global trading partner community

➤ An unequaled range of commerce solutions, including end-to-end EDI, digital marketplace and storefront integrations, fulfillment automation and much more

➤ Embedded Dynamics AX solution aligns EDI processing with the business users that manage supply chain relationships, reducing impact on IT resources

➤ Built in X++ to extend Dynamics AX for EDI workflows, TrueCommerce offers the tightest level of integration

➤ Full featured support for Dynamics AX versions 2009, 2012, 2012 R3, and 7

COMPLETE SOLUTION FROM ONE SOURCE

Our unique modular approach enables us to offer a true end-to-end EDI solution that is easy to use and unparalleled in scalability. We've taken the complexity out of implementing EDI by providing all four of the components you need to successfully deploy EDI:

Connectivity with your trading partner(s) is required to transmit EDI documents, whether directly via the Internet or through a "Value Added Network," or VAN. The TrueCommerce Trading Network (VAN) is our Internet-based transaction gateway, across which your EDI transactions are transmitted, providing connectivity with all of your trading partners. It is compliant with virtually any connectivity protocol, including AS1/AS2/AS3, FTP and (if required) VAN interconnects.

Web-based EDI Translation Software, TrueCommerce Transaction Manager, is our user-friendly translation software that converts business documents from raw EDI data (ANSI ASC X12 and EDIFACT standard) into a human-readable business form. TrueCommerce Transaction Manager can be deployed as on-premise software or as a web-based (SaaS) deployment hosted by TrueCommerce.

Data Mapping and Integration provide the ability to seamlessly send and receive information between Transaction Manager and Microsoft Dynamics AX through the TrueCommerce Business System Plug-In™.

This is achieved by processing EDI transactions through a collection of intelligent software modules. These modules are programmed to format your inbound EDI transactions to match against your configurations within Microsoft Dynamics AX as well as match your outbound transactions against your trading partner's requirements. As your business grows and you acquire new customers, additional trading partner maps can easily be added and seamlessly integrated with your TrueCommerce solution.

Support is a critical component of a complete, end-to-end EDI solution. Our Professional Services team has the broad range of expertise to handle not only all of your trading partners' requirements, but also any technical issues related to business system integration and the sending and receiving of your EDI documents. You can also count on the support team to provide the advice and guidance you'll need to be successful. Even if you aren't familiar or comfortable with EDI, we'll be there to help you get up and running, step by step.

"If you could describe a person as 'user-friendly' that's how I'd describe the folks we worked with at TrueCommerce."

Linda Baird,
Owner, Fresh Meal Solutions, Inc.

Truecommerce EDI Solutions

	TrueCommerce Business System Plug-In	TrueCommerce EDI Transaction Manager	TrueCommerce Trading Partner Maps	TrueCommerce Trading Network	
Microsoft Dynamics AX	Mapping	Translation	Mapping	Network	Your Trading Partner(s)
	Support				

TrueCommerce Professional Services & Support

www.truecommerce.com

DO BUSINESS IN EVERY DIRECTION WITH INTEGRATED COMMERCE SOLUTIONS FOR MICROSOFT DYNAMICS AX

Choosing an end-to-end EDI solution that offers seamless integration with Microsoft Dynamics AX is a strategic investment that can improve customer relationships, business agility and profitability. But that's just the beginning of what TrueCommerce integrations offer our customers!

CONFIGURABLE BUSINESS RULES ENHANCE PROCESSING SPEED AND ACCURACY

TrueCommerce includes a rich set of configurable business rules and cross-references to define "conditional" rules, or to define when to alert your personnel when discrepancies are identified such as price variances, stock outs, invoice calculation errors and much more. TrueCommerce offers the flexibility to define unique business rules to accommodate for the varying demands placed upon your business when supporting different distribution models and order profiles.

System, Company or Customer level rules can be configured by order type, item, document, ship-to location, and more, to provide unmatched scalability.

TrueCommerce's design minimizes the ongoing and arduous task of maintaining compliance with your trading partners. Inventory and unit of measure conversions, business rules, date manipulations and much more can be defaulted at a system or company level or defined at a customer level for the ultimate level of granularity.

SCALABLE INVESTMENT CURBS COSTS AS YOUR BUSINESS CONTINUES TO GROW

The TrueCommerce technical architecture was built for high volume transaction exchanges, storage and throughput by leveraging best-of-breed tools and technologies.

Scalability also implies that your EDI partner will be able to provide support and services as your business demands them. TrueCommerce doesn't charge for support incidents or mapping changes caused by modified trading partner requirements.

INTEGRATED SHIPMENT PACKING AND ASN GENERATION

➤ Ensure compliance by driving consistent processes through configured business rules

➤ Order and pick list packing capabilities with peripheral device support for weight capture, item scanning, and quantity validation

➤ Use our powerful Auto-Pack feature or a wedge scanner to pack containers with mixed items

➤ Optional automatic pack slip posting after packing shipments

➤ Build and generate EDI ASN's with an intuitive interface directly within Dynamics AX

➤ Generate GS1 (UCC-128) labels

➤ Pre-built integration with Dynamics AX's advanced warehouse functionality auto generates multi-level ASN documents automatically creates ASNs

EDI COMPLIANCE SOLUTIONS FOR DYNAMICS AX

Additional Features:

➤ Flexibility to integrate non-EDI standards such as XML ASCII delimited, fixed position files and others

➤ Optional graphical mapping tool provides greater flexibility for managing unique trading partner and business requirements

➤ Purchase Order change management automatically updates AX sales orders based on client, company or trading partner level change event rules as trading partners request time sensitive changes to their orders captured at the order and line item level

➤ Designed to accommodate customer deployed web services, and other workflow procedures using Visual Studio

➤ Options for cloud-based managed service or on-premise deployment models

Additional Benefits:

➤ Exceptional error checking and automated data transformations streamline processing and reduce chargebacks

➤ TrueCommerce offers flexible deployment models including

➤ on-premises based connectivity and translation or a fully-hosted model

➤ Depth and flexibility to accommodate for AX environment customizations to the AX workflow does not require reprogramming of the EDI system

➤ Easy to learn and use – Our configurable solution adapts to your business processes, reducing the learning curve for end users

➤ Scalable, multi-company, multi-deployment architecture to manage and support the demands and complexity of enterprise EDI requirements

"With over 12,000 deployments across platforms, our expertise in managing EDI implementation processes is unmatched."

AUTOMATE EVERYDAY TASKS

Import and export EDI transactions at scheduled times with the TrueCommerce Scheduler™ add-on. To meet partners' labeling and packing requirements with one solution, the TrueCommerce Labeling add-on automates creation of UCC/GS1-128 compliant, barcoded labels, with label and packing list template updates included free. To integrate EDI with popular shipping systems like FedEx and UPS, choose the TrueCommerce Shipping Module.

CUSTOM FIELDS INTEGRATION

TrueCommerce Transaction Manager supports integration for custom fields of your choice. While a number of data fields can be integrated, shipment and delivery dates might illustrate essential data that is important when processing your documents. Regardless of which field or data type you would like to integrate as a custom field, Transaction Manager will automatically recognize and populate those fields; eliminating the need to manually re-key that data each time.

EDI IS JUST THE BEGINNING!

To do business in every direction, Microsoft Dynamics AX users need to move more data faster across more channels, maximize automation and eliminate manual effort. As the most complete way to connect your business across the supply chain, TrueCommerce offers an unrivaled choice of integrations and value-added capabilities.

Connect to Marketplaces—Including Amazon

Connect Microsoft Dynamics AX to leading online marketplaces like eBay, Walmart, Google, AliExpress and nearly 100 other top marketplaces globally. Automatically exchange order, fulfilment, customer and inventory data between marketplaces and Microsoft Dynamics AX—no more retyping. TrueCommerce can also integrate Microsoft Dynamics AX with Amazon Seller Central or Vendor Central to move order and inventory data back-and-forth automatically between Amazon and Microsoft Dynamics AX.

Connect to Storefronts

Connect Microsoft Dynamics AX to leading online storefronts, including Shopify, Magento, WooCommerce and the TrueCommerce Nexternal eCommerce platform. Process online orders in minutes and automatically update pricing and inventory between your online store and Microsoft Dynamics AX.

Connect Online, Phone and PoS Channels

Today's omnichannel marketplace calls for a flexible eCommerce solution that can process orders across multiple channels. The TrueCommerce Nexternal eCommerce platform can capture and manage orders from your storefront(s), B2B portal, Amazon Seller Central, phone and Point-of-Sale in one robust system—to streamline fulfillment for a stellar customer experience. Nexternal integrates seamlessly with Microsoft Dynamics AX so you can automatically exchange order and shipping data without retyping, to scale your online business while reducing costs and errors.

Streamline Fulfillment across Channels

Automate and standardize fulfillment across all your channels with TrueCommerce Pack & Ship, our cloud-based, multi-carrier shipping solution. Pack & Ship helps expedite fulfillment to meet customer requirements, while cutting shipping costs and reducing errors and returns.

ABOUT TRUECOMMERCE

TrueCommerce is the most complete way to integrate your business across the supply chain, integrating everything from EDI to inventory management, to fulfillment, to digital storefronts and marketplaces, to your business system and to whatever comes next. That's why thousands of companies across various industries rely on us.

**TrueCommerce.
Do business in every direction.**

THE TRUECOMMERCE TEAM IS HERE TO HELP!

If you have any questions regarding TrueCommerce, or how our solutions apply to your business, our passionate, customer focused team is here for you.

Call us today at 888.430.4489

www.truecommerce.com

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