

NORTH AMERICAN AUTOMOTIVE SUPPLIER SELECTS TRUECOMMERCE FOR EBUSINESS SUPPLY CHAIN SOLUTION



Background

The world's leading manufacturer and supplier of brakes and associated products to the automotive industry is now using a combination of TrueCommerce ebusiness solutions to reduce costs, promote efficiencies and improve customer service.

Capital Tool and Design produces the finest riveted and integrally moulded disc brake backing plates, disc brake attaching hardware, and disc brake dampers for almost every vehicle application in the global marketplace.

They maintain the largest product line offering in North America providing customers with one stop shopping for all of their disc pad backing plate needs.

Capital Tool needed a partner that could quickly deliver an automated EDI solution meeting the needs of both its U.S. and Canadian customers. It was also important that the electronic documents were integrated into Capital Tool's SAP back office system.

More Connected

Using a combination of TrueCommerce's cost effective secure network and cloud-based outsourced services allowed Capital to quickly initiate an EDI program with their customers without the need for expensive in-house software.

The details of each customer order are imported electronically into Capital's SAP system. Likewise, advance shipping notices are exported from SAP and automatically delivered to Capital's customers.

More Supported

According to Information Systems Manager Harinder Verma, the TrueCommerce solution delivers significant business benefits for Capital Tool and Design. "We are now fully integrated with a number of our customers. It is saving us a lot of time, we can respond more quickly to customer orders and the data is more accurate."

"This is a great example of how TrueCommerce works with organizations to automate the flow of business documents resulting in reduced costs and greater efficiencies. From receiving the organisations order we were able to go live within a matter of days." Said Warren Keane, TrueCommerce VP of North American Operations.

BENEFITS

- Integrated with SAP back office system
- Secure network and cloud-based outsourced services
- Reduced costs and improved customer service
- No expensive in-house software

TrueCommerce is the most complete way to integrate your business across the supply chain, integrating everything from EDI to inventory management, to fulfillment, to digital storefronts and marketplaces, to your business system and to whatever comes next. Thousands of companies across various industries rely on us.

TrueCommerce: Do business in every direction



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