

Integrated Commerce in the Cloud for Oracle NetSuite ERP



TrueCommerce is the most complete way to connect your business across the supply chain – from EDI to marketplaces to fulfillment and more – so you can do business in every direction.

COMPLETE SOLUTION FROM ONE SOURCE

Our unique modular approach enables us to offer a true end-to-end EDI solution that is easy to use and unparalleled in scalability. We've taken the complexity out of implementing EDI by providing all four of the components you need to successfully deploy EDI:

Connectivity with your trading partner(s) is required to transmit EDI documents, whether directly via the Internet or through a "Value Added Network (VAN). The TrueCommerce Trading Network can transmit EDI transactions to [all your trading partners](#) across the globe. It is compliant with virtually any connectivity protocol, including AS1/AS2/AS3, FTP and (if required) VAN interconnects.

Web-Based EDI Translation Software.

TrueCommerce Transaction Manager is our user-friendly translation software that converts business documents from raw EDI data (ANSI ASC X12 and EDIFACT standard) into a human-readable business form. TrueCommerce Transaction Manager can be deployed as on-premise software or as a web-based (SaaS) deployment hosted by TrueCommerce.

Data Mapping and Integration provide the ability to seamlessly send and receive information between Transaction Manager and NetSuite through the TrueCommerce Business System Plug-In™.

This is achieved by processing EDI transactions through a collection of intelligent software modules. These modules are programmed to format your

inbound EDI transactions to match against your configurations within NetSuite as well as match your outbound transactions against your trading partner's requirements. As your business grows and you acquire new customers, additional trading partner maps can easily be added and seamlessly integrated with your TrueCommerce solution.

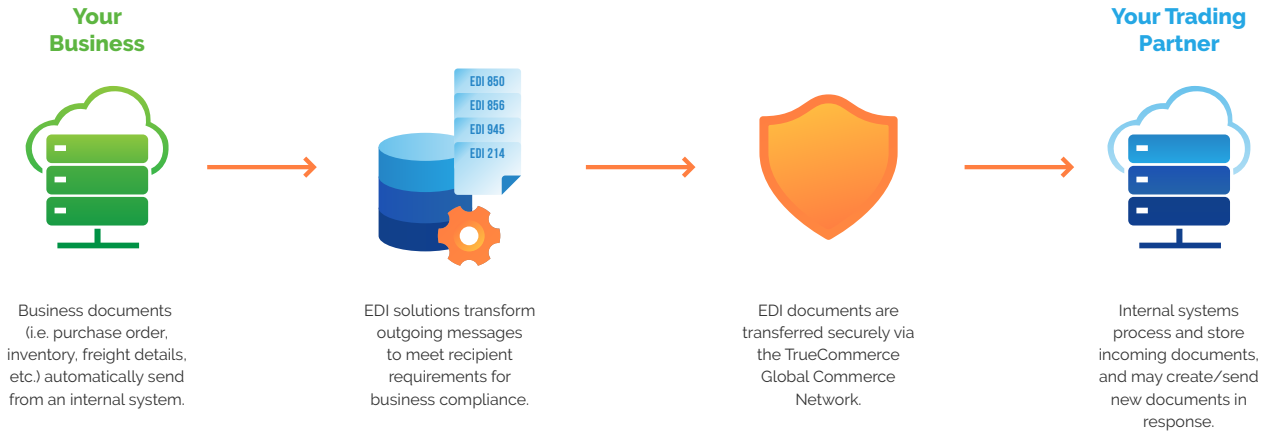
“If you could describe a person as 'user-friendly' that's how I'd describe the folks we worked with at TrueCommerce.”

Linda Baird,
Owner,
Fresh Meal Solutions, Inc.

Support is a critical component of a complete, end-to-end EDI solution. Our Professional Services team has the broad range of expertise to handle not only all of your trading partners' requirements, but also any technical issues related to business system integration and the sending and receiving of your EDI documents. You can also count on the support team to provide the advice and guidance you'll need to be successful. Even if you aren't familiar or comfortable with EDI, we'll be there to help you get up and running, step by step.

How EDI Works

With EDI, you can automate the many steps involved in order processing, from the initial purchase order, to ASNs and shipping updates, to invoices, and more. **Here's how.**



DO BUSINESS IN EVERY DIRECTION WITH INTEGRATED COMMERCE SOLUTIONS FOR NETSUITE

Choosing an end-to-end EDI solution that offers seamless integration with NetSuite is a strategic investment that can improve customer relationships, business agility and profitability. But that's just the beginning of what TrueCommerce integrations offer our customers!

TRUECOMMERCE TRANSACTION MANAGER FEATURES AND BENEFITS FOR NETSUITE

Robust Integration for Greater Efficiency and Customer Satisfaction:

- ✓ Integration leverages the "Built for NetSuite" (BFN) verification process to ensure high quality and strong security and privacy
- ✓ Supports SuiteCloud Plus threading to allow for enhanced performance
- ✓ Integration includes sales order and invoice transactions, including inbound Purchase Orders (850/875), outbound Invoices (810/880), Advance Ship Notices (856), Purchase Order Acknowledgments (855), and Purchase Order Changes (860)
- ✓ Send outbound inventory availability (846) and product catalogs (832) to your customers
- ✓ Outbound ASN integration supports no pack, pick and pack, standard, pallet, and consolidated ASNs
- ✓ Built-in auto pack capabilities give you the ability to package your shipments in NetSuite, streamlining the process of creating and packaging items
- ✓ Auto pack shipments based on quantity or weight. Creating packaging rules for each customer
- ✓ Speeds up order processing and fulfillment while improving accuracy
- ✓ Cost-effective and easy-to-use—you interact with both applications from within NetSuite, eliminating "back and forth" between NetSuite and Transaction Manager
- ✓ Communicate with your logistics providers with deep warehouse integration. Support documents include the ability to send outbound sales order or item fulfillments and receive warehouse shipping advices to create or update the item fulfillment. In addition exchange transfer orders and transfer advices.

BUILT-IN PROCESS CONTROLS ENSURE DATA INTEGRITY, REDUCE ERRORS AND MINIMIZE CHARGEBACKS:

- ✓ The solution validates fields prior to sending transactions, and provides alerts to highlight any fields with missing data, helping to optimize turnaround time on orders and reduce chargebacks from customers
- ✓ Unit pricing, duplicate purchase order numbers and items can be automatically validated before processing transactions to NetSuite
- ✓ No more rejection of inaccurate invoices to slow down payment
- ✓ Secure connectivity leveraging token-based authentication

HIGH-VALUE, WEB-BASED ADD-ONS STREAMLINE ORDER PROCESSING EVEN MORE:

- ✓ You can schedule and automate data exchanges between NetSuite and your TrueCommerce EDI Solution with the TrueCommerce Scheduler add-on
- ✓ TrueCommerce EDI Labeling™ makes it easy to create and print UCC-128 labels to meet customer needs and further streamline your shipping processes
- ✓ The TrueCommerce Packing List add-on simplifies the management of all trading partner requirements for packing list templates, including content, data and graphics—and automatically updates them when your partners make changes, at no additional charge
- ✓ Integration for outbound purchase orders and purchased order changes
- ✓ Inbound integrated documents support order acknowledgments, shipments, receipts and bills

AUTOMATE EVERYDAY TASKS

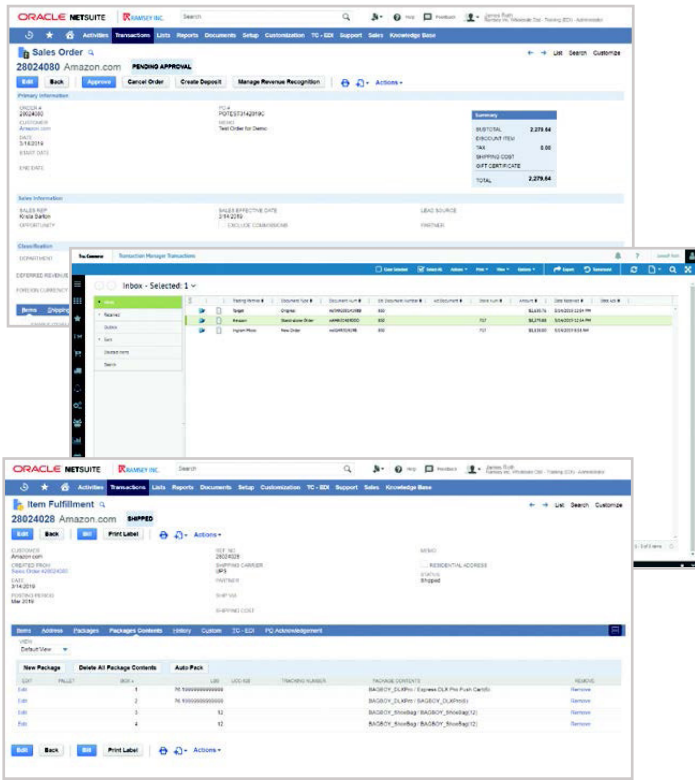
Import and export EDI transactions at scheduled times with the TrueCommerce Scheduler™ add-on. To meet partners' labeling and packing requirements with one solution, the TrueCommerce Labeling add-on automates creation of UCC/GS1-128 compliant, barcoded labels, with label and packing list template updates included free. To integrate EDI with popular shipping systems like FedEx and UPS, choose the TrueCommerce Shipping Module.

CUSTOM FIELDS INTEGRATION

TrueCommerce Transaction Manager supports integration for custom fields of your choice. While a number of data fields can be integrated, shipment and delivery dates might illustrate essential data that is important when processing your documents. Regardless of which field or data type you would like to integrate as a custom field, Transaction Manager will automatically recognize and populate those fields; eliminating the need to manually re-key that data each time.



WITH OVER 18,000 DEPLOYMENTS ACROSS PLATFORMS, OUR EXPERTISE IN MANAGING EDI IMPLEMENTATION PROCESSES IS UNMATCHED.



data between marketplaces and NetSuite—no more retyping. TrueCommerce can also integrate NetSuite with [Amazon Seller Central](#) or [Vendor Central](#) to move order and inventory data back-and-forth automatically between Amazon and NetSuite.

Plus, create new customers in NetSuite automatically for orders from your eCommerce and drop ship channels. The system checks for existing customers to prevent duplication and offers greater visibility into your online shoppers!

Connect to Storefronts

Connect NetSuite to [leading online storefronts](#), including Shopify, WooCommerce, BigCommerce, and Adobe Commerce (Magento). Process online orders in minutes and automatically update pricing and inventory between your online store and NetSuite.

Integrate With Retailer APIs

Connect directly with your trading partners' API platforms. Our API integration lets you exchange data in real time for increased accuracy, higher performance, faster order processing, and lower costs. Keep inventory up-to-date with inventory feed automation, and enjoy fully-supported map updates for ongoing compliance.

EDI IS JUST THE BEGINNING!

To do business in every direction, NetSuite users need to move more data faster across more channels, maximize automation and eliminate manual effort. As the most complete way to connect your business across the supply chain, TrueCommerce offers an unrivaled choice of integrations and value-added capabilities.

Connect to Marketplaces—Including Amazon

Connect NetSuite to leading online marketplaces like eBay, Walmart, Google, AliExpress and more than 100 other top marketplaces globally. Automatically exchange order, fulfillment, customer and inventory



ABOUT TRUECOMMERCE

TrueCommerce is the most complete way to integrate your business across the supply chain, integrating everything from EDI to inventory management, to fulfillment, to digital storefronts and marketplaces, to your business system and to whatever comes next. That's why thousands of companies across various industries rely on us.

THE TRUECOMMERCE TEAM IS HERE TO HELP!

If you have any questions regarding TrueCommerce, or how our solutions apply to your business, our passionate, customer focused team is here for you.

Call us today at 888.430.4489

www.truecommerce.com



TrueCommerce™