

Cloud-Based Integrations for Microsoft Dynamics NAV



TrueCommerce is the most complete way to connect your business across the supply chain – from EDI to marketplaces to fulfillment and more – so you can do business in every direction.

COMPLETE SOLUTION FROM ONE SOURCE

Our end-to-end EDI solution is easy to use and provides unparalleled scalability, along with in-house support that lets you focus on growing your business. We've taken the complexity out of EDI by providing four key components of successful EDI deployment:

“If you could describe a person as ‘user-friendly’ that’s how I’d describe the folks we worked with at TrueCommerce.”

Linda Baird,
Owner, Fresh Meal Solutions, Inc.

Connectivity with your trading partner(s) is required to transmit EDI documents, whether directly via the Internet or through a “Value Added Network (VAN)”. The TrueCommerce Trading Network can transmit EDI transactions to **all your trading partners** across the globe. It is compliant with virtually any connectivity protocol, including AS1/AS2/AS3, FTP and (if required) VAN interconnects.

Web-Based EDI Translation Software converts business documents from raw EDI data (ANSI, ASC, X12, and EDIFACT standard) into a human-readable business form. TrueCommerce Transaction Manager automatically translates your EDI documents, offering complete order visibility. The web-based architecture also enables you to manage EDI from just about anywhere.

Data Mapping and Integration provide the ability to seamlessly send and receive information between Transaction Manager and Microsoft Dynamics NAV through the TrueCommerce Business System Plug-In™.

This is achieved by processing EDI transactions through a collection of intelligent software modules. These modules are programmed to format your inbound EDI transactions to match against your configurations within Microsoft Dynamics NAV as well as match your outbound transactions against your trading partner’s requirements. As your business grows and you acquire new customers, additional trading partner maps can easily be added and seamlessly integrated with your TrueCommerce solution.

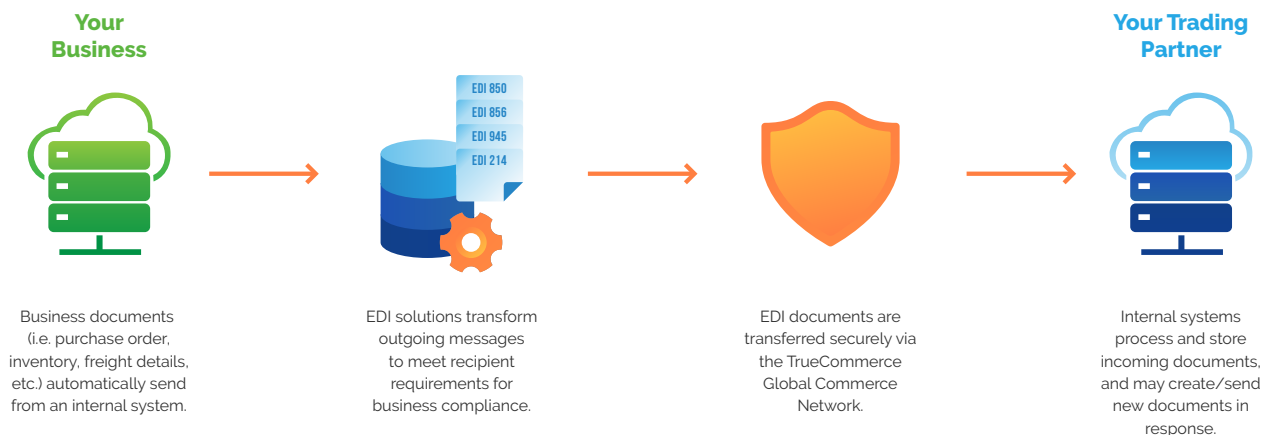
Support is a critical component of a complete, end-to-end EDI solution. Our Professional Services team has the broad range of expertise to handle not only all of your trading partners’ requirements, but also any technical issues related to business system integration and the sending and receiving of your EDI documents.

We also keep a constant eye on your transactions to ensure rapid resolution of any EDI issues, and mapping updates that keep you compliant with all your partners’ requirements. You can also count on the support team to provide the advice and guidance you’ll need to be successful.

Even if you aren’t familiar or comfortable with EDI, we’ll be there to help you get up and running, step by step.

How EDI Works

With EDI, you can automate the many steps involved in order processing, from the initial purchase order, to ASNs and shipping updates, to invoices, and more. **Here's how.**



Integrate Your Entire Supply Chain with Microsoft Dynamics NAV

Choosing an end-to-end EDI solution that offers seamless integration with Microsoft Dynamics NAV is a strategic investment that can improve customer relationships, business agility and profitability. But that's just the beginning of what TrueCommerce integrations offer our customers!

KEY FEATURES AND BENEFITS

Comprehensive support for EDI documents

- ✓ Inbound sales orders, outbound sales invoices, outbound order acknowledgements and outbound ASNs move seamlessly between the embedded EDI module and NAV.
- ✓ Invoice integration includes support for credits and debits, along with the ability to quickly re-process invoices.
- ✓ Order acknowledgement integration supports header level order acknowledgements, and can determine reporting backorder status based on inventory availability.
- ✓ ASN integration supports no pack, pick and pack (package/carton), standard (package/carton), pick and pack pallet (tare/pallet), standard pallet (tare/pallet) and item contents; and automatically creates GS1/SSCC container numbers.

- ✓ ASN shipment automation capabilities let you auto-pack by pure carton or mixed carton, along with the ability to auto-pack multiple ASNs.

Leverage your NAV business logic for a seamless order-to-cash process

- ✓ TrueCommerce EDI validates EDI documents (e.g., price validation and other order process controls) using NAV's business logic, so no EDI-specific customizations are required when NAV is extended.
- ✓ The embedded TrueCommerce EDI module extends NAV rather than modifying it, helping to ensure predictable upgrades and compatibility with other NAV modules.
- ✓ TrueCommerce EDI stores turnaround data within its NAV integration tables to help eliminate the need to add custom fields to core NAV tables.
- ✓ Customers can leverage the NAV job scheduler to assist in automating EDI workflows.

Warehouse Integration Automates Your Communications with 3PL Providers

- ✓ Integrates outbound warehouse shipping orders (940), which can be processed automatically from a sales order in Dynamics NAV.
- ✓ Create logic, leveraging native Dynamics NAV functionality to help track any order fulfillment challenges referenced from the warehouse shipping advice (i.e., back-orders).
- ✓ Integrated inbound warehouse shipping advices (945) automatically create a ship notice in Dynamics NAV, which includes the package and pallet details as well as UCC-128 label details for faster, more accurate order fulfillment. This added layer, not native to Dynamics NAV, allows for the automated flow of all shipping information from the 3PL to the customer.
- ✓ Configuration controls allow the user to set preferences for automated processing. Quantity shortage options allow users to define how shortages will be handled, such as when to backorder or cancel. An option to automatically create an invoice based on the incoming 945 allows the user to streamline processes.

AUTOMATE EVERYDAY TASKS

Import and export EDI transactions at scheduled times with the TrueCommerce Scheduler add-on. To meet partners' labeling and packing requirements with one solution, the TrueCommerce Labeling add-on automates creation of UCC/GS1-128 compliant, bar-coded labels, with label and packing list template updates included free. To integrate EDI with popular shipping systems like FedEx and UPS, choose the TrueCommerce Shipping Module.

CUSTOM FIELDS INTEGRATION

TrueCommerce Transaction Manager supports integration for custom fields of your choice. While a number of data fields can be integrated, shipment and delivery dates might illustrate essential data that is important when processing your documents. Regardless of which field or data type you would like to integrate as a custom field, Transaction Manager will automatically recognize and populate those fields; eliminating the need to manually re-key that data each time.



EDI IS JUST THE BEGINNING!

To do business in every direction, Microsoft Dynamics NAV users need to move more data faster across more channels, maximize automation and eliminate manual effort. As the most complete way to connect your business across the supply chain, TrueCommerce offers an unrivaled choice of integrations and value-added capabilities.

Connect to Marketplaces—Including Amazon

Connect Microsoft Dynamics NAV to leading online marketplaces like eBay, Walmart, Google, AliExpress and more than 100 other top marketplaces globally. Automatically exchange order, fulfillment, customer and inventory data between marketplaces and Microsoft Dynamics NAV—no more retyping. TrueCommerce can also integrate Microsoft Dynamics NAV with [Amazon Seller Central](#) or [Vendor Central](#) to move order and inventory data back-and-forth automatically between Amazon and Microsoft Dynamics NAV.

Plus, create new customers in Microsoft Dynamics NAV automatically for orders from your eCommerce and drop ship channels. The system checks for existing customers to prevent duplication and offers greater visibility into your online shoppers!

Connect to Storefronts

Connect Microsoft Dynamics NAV to [leading online storefronts](#), including Shopify, WooCommerce, BigCommerce, and Adobe Commerce (Magento). Process online orders in minutes and automatically update pricing and inventory between your online store and Microsoft Dynamics NAV.

Integrate with Retailer APIs

Connect directly with your trading partners' API platforms. Our API integration lets you exchange data in real time for increased accuracy, higher performance, faster order processing, and lower costs. Keep inventory up-to-date with inventory feed automation, and enjoy fully-supported map updates for ongoing compliance.



ABOUT TRUECOMMERCE

TrueCommerce is the most complete way to integrate your business across the supply chain, integrating everything from EDI to inventory management, to fulfillment, to digital storefronts and marketplaces, to your business system and to whatever comes next. That's why thousands of companies across various industries rely on us.

THE TRUECOMMERCE TEAM IS HERE TO HELP!

If you have any questions regarding TrueCommerce, or how our solutions apply to your business, our passionate, customer focused team is here for you.

Call us today at 888.430.4489

www.truecommerce.com



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