



# Cloud-Based Integrations for Microsoft Dynamics 365 Business Central

TrueCommerce is the most complete way to connect your business across the supply chain – from EDI to marketplaces to fulfillment and more – so you can do business in every direction.

## COMPLETE SOLUTION FROM ONE SOURCE

Our end-to-end EDI solution is easy to use and provides unparalleled scalability, along with in-house support that lets you focus on growing your business. We've taken the complexity out of EDI by providing four key components of successful EDI deployment:

**Connectivity** with your trading partner(s) is required to transmit EDI documents, whether directly via the Internet or through a "Value Added Network (VAN)". The TrueCommerce Trading Network can transmit EDI transactions to **all your trading partners** across the globe. It is compliant with virtually any connectivity protocol, including AS1/AS2/AS3, FTP and (if required) VAN interconnects.

**Web-Based EDI Translation Software** converts business documents from raw EDI data (ANSI, ASC, X12, and EDIFACT standard) into a human-readable business form. TrueCommerce Transaction Manager automatically translates your EDI documents, offering complete order visibility. The web-based architecture also enables you to manage EDI from just about anywhere.

**Data Mapping and Integration** provide the ability to seamlessly send and receive information between Transaction Manager and Microsoft Dynamics 365 Business Central through the TrueCommerce Business System Plug-In™.

This is achieved by processing EDI transactions through a collection of intelligent software modules. These modules are programmed to format your inbound EDI transactions to match against your configurations within Microsoft Dynamics 365 Business Central as well as match your outbound transactions against your trading partner's requirements. As your business grows and you acquire new customers, additional trading partner maps can easily be added and seamlessly integrated with your TrueCommerce solution.

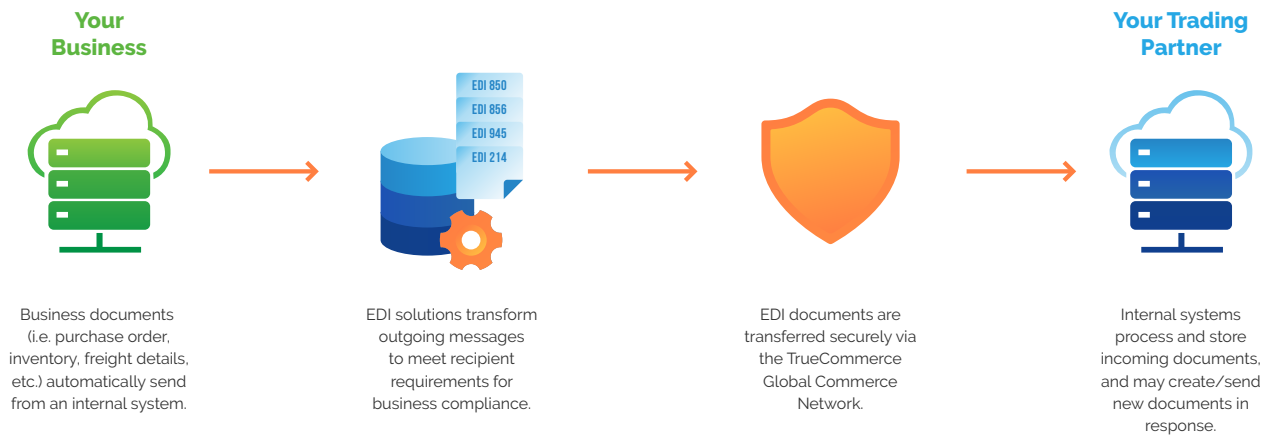
**Support** is a critical component of a complete, end-to-end EDI solution. Our Professional Services team has the broad range of expertise to handle not only all of your trading partners' requirements, but also any technical issues related to business system integration and the sending and receiving of your EDI documents.

We also keep a constant eye on your transactions to ensure rapid resolution of any EDI issues, and mapping updates that keep you compliant with all your partners' requirements. You can also count on the support team to provide the advice and guidance you'll need to be successful.

Even if you aren't familiar or comfortable with EDI, we'll be there to help you get up and running, step by step.

## How EDI Works

With EDI, you can automate the many steps involved in order processing, from the initial purchase order, to ASNs and shipping updates, to invoices, and more. **Here's how.**



## Integrate Your Entire Supply Chain with Microsoft Dynamics 365 Business Central

Choosing an end-to-end EDI solution that offers seamless integration with Microsoft Dynamics 365 Business Central is a strategic investment that can improve customer relationships, business agility and profitability. But that's just the beginning of what TrueCommerce integrations offer our customers!

### FEATURES AND BENEFITS

#### Robust Integration for Greater Efficiency and Customer Satisfaction:

- ✓ Seamless, cloud-to-cloud connection between Microsoft Dynamics and EDI with no software footprint.
- ✓ Automatically send invoices, sales quotes and posted invoices to complete the order-to-cash cycle.
- ✓ Send PO acknowledgements from the sales order in Microsoft Dynamics 365 Business Central to confirm or modify header- or line-level details.
- ✓ Supports credit memos and posted credit memos.
- ✓ For drop ship, marketplace and eCommerce orders, automatically create new customers within Microsoft Dynamics 365 Business Central when you export the EDI purchase order.

#### Built-in Process Controls Ensure Data Integrity, Reduce Errors and Minimize Chargebacks:

- ✓ Validates fields prior to sending transactions and alerts you to any fields with missing data. No more rejection of inaccurate invoices to slow down payment.
- ✓ Supports price classes. Automatic price verification lets you assign the incoming order price, assign the Microsoft Dynamics 365 Business Central price or alert you if different.
- ✓ Other process controls include verification of purchase order numbers and items before processing transactions to Microsoft Dynamics.
- ✓ Offers visibility into EDI document exchanges and transaction statuses directly inside Microsoft Dynamics
- ✓ Transaction data can be added to Microsoft Dynamics 365 Business Central reports for enhanced supply chain activity analysis.

### Automation Features That Streamline Fulfillment

- ✓ Advanced sales integration includes sales order and invoice transactions, including inbound purchase orders (850/875), PO acknowledgments (855), advance ship notices (856), and outbound invoices (810/880).
- ✓ Outbound ASN integration supports no pack, pick and pack, standard, pallet, and consolidated ASNs.
- ✓ TrueCommerce extends shipment packaging contents of Microsoft Dynamics 365 Business Central to help you meet the needs of compliancy for outbound ASNs.
- ✓ Produce partner-compliant GS1-128 labels from within Microsoft Dynamics 365 Business Central via the embedded labeling feature.
- ✓ Built-in auto pack capabilities give you the ability to package your shipments in Microsoft Dynamics 365 Business Central, streamlining the process of creating and packaging items.
- ✓ Based on who your customer is, create mixed carton and pure carton packaging rules.
- ✓ Utilize creation of multiple shipments via shipment automation.
- ✓ Auto pack shipments based on quantity or weight.

### Streamline Your Third-Party Warehouse Communications

- ✓ Outbound warehouse shipping orders (940) can automatically be created from existing shipments from within Microsoft Dynamics.
- ✓ Integrated warehouse shipping advices (945) will update existing shipments with package and item contents in addition to shipping information (e.g., tracking, ship weight, quantity); lot and serial numbers are supported, as well as consolidated shipments.
- ✓ Outbound advance ship notices (ASN) can easily be sent to your customer, based on the information from the 945.

### AUTOMATE EVERYDAY TASKS

Import and export EDI transactions at scheduled times with the TrueCommerce Scheduler add-on. To meet partners' labeling and packing requirements with one solution, the TrueCommerce Labeling add-on automates creation of UCC/GS1-128 compliant, bar-coded labels, with label and packing list template updates included free. To integrate EDI with popular shipping systems like FedEx and UPS, choose the TrueCommerce Shipping Module.

### CUSTOM FIELDS INTEGRATION

TrueCommerce Transaction Manager supports integration for custom fields of your choice. While a number of data fields can be integrated, shipment and delivery dates might illustrate essential data that is important when processing your documents. Regardless of which field or data type you would like to integrate as a custom field, Transaction Manager will automatically recognize and populate those fields; eliminating the need to manually re-key that data each time.



## EDI IS JUST THE BEGINNING!

To do business in every direction, Microsoft Dynamics 365 Business Central users need to move more data faster across more channels, maximize automation and eliminate manual effort. As the most complete way to connect your business across the supply chain, TrueCommerce offers an unrivaled choice of integrations and value-added capabilities.

## Connect to Marketplaces—Including Amazon

Connect Microsoft Dynamics 365 Business Central to leading online marketplaces like eBay, Walmart, Google, AliExpress and more than 100 other top marketplaces globally. Automatically exchange order, fulfillment, customer and inventory data between marketplaces and Microsoft Dynamics 365 Business Central—no more retyping. TrueCommerce can also integrate Microsoft Dynamics 365 Business Central with [Amazon Seller Central or Vendor Central](#) to move order and inventory data back-and-forth automatically between Amazon and Microsoft Dynamics 365 Business Central.

Plus, create new customers in Microsoft Dynamics 365 Business Central automatically for orders from your eCommerce and drop ship channels. The system checks for existing customers to prevent duplication and offers greater visibility into your online shoppers!

## Connect to Storefronts

Connect Microsoft Dynamics 365 Business Central to [leading online storefronts](#), including Shopify, WooCommerce, BigCommerce, and Adobe Commerce (Magento). Process online orders in minutes and automatically update pricing and inventory between your online store and Microsoft Dynamics 365 Business Central.

## Integrate with Retailer APIs

Connect directly with your trading partners' API platforms. Our API integration lets you exchange data in real time for increased accuracy, higher performance, faster order processing, and lower costs. Keep inventory up-to-date with inventory feed automation, and enjoy fully-supported map updates for ongoing compliance.



## ABOUT TRUECOMMERCE

TrueCommerce is the most complete way to integrate your business across the supply chain, integrating everything from EDI to inventory management, to fulfillment, to digital storefronts and marketplaces, to your business system and to whatever comes next. That's why thousands of companies across various industries rely on us.

## THE TRUECOMMERCE TEAM IS HERE TO HELP!

If you have any questions regarding TrueCommerce, or how our solutions apply to your business, our passionate, customer focused team is here for you.

**Call us today at 888.430.4489**

[www.truecommerce.com](http://www.truecommerce.com)



# TrueCommerce™