Integrated EDI

TrueCommerce's EDI Managed Service Fully Automates the Flow of Information Between Trading Partners, Integrating Seamlessly with Your Back Office Systems

BENEFITS

➤ The exchange of documents is automated, removing the need for time consuming, error prone, manual and often paper based processes, involving fax and telephone.

➤ Centralize all of your EDI – with both your customers and suppliers – on one hosted platform, providing visibility of all transactional activities.

➤ Free up your IT department to focus on more value added activities, without losing control.

➤ Increased speed and accuracy of information exchange.

HOW DOES IT WORK?

You connect to TrueCommerce's OneTime™ service using your preferred connection and send us your EDI messages directly from your core business systems, in the format that suits you. We convert those messages to the formats required by your customers and suppliers and deliver them using your trading partners' preferred connectivity. Messages from your partners are delivered to you in a format that allows them to be imported into your business systems, avoiding manual entry. Additionally, we'll validate all messages and monitor their delivery, taking appropriate corrective action should issues arise.

WHY TRUECOMMERCE?

➤ A hosted managed service means no hardware or software in your environment.

➤ Our first class infrastructure is housed in the secure, robust and resilient environment dual Data Centers provide, enabling us to offer a solution with 99.9%+ proven service availability.

➤ Support for all connection methods – including FTP, SFTP, AS2, Web Services, VAN and many others.

➤ All transaction types supported including orders, advanced shipping notifications, invoices and many others.

➤ Support for all message formats – including TRADACOMS, EANCOM, ANSI X12, XML and many others.

➤ You get a transparent, fixed fee so you can accurately forecast your EDI costs.

WHAT'S INCLUDED?

➤ Delivered as a fully managed service, we manage the entire implementation process – from communicating with your customers and suppliers regarding the most appropriate method of getting them connected, to testing connections and providing the necessary training to you and your trading partners.

➤ The day–to–day running of EDI activities on your behalf.

➤ 24×7 help desk with a team of experts that pro-actively monitor the delivery and processing of your messages and manage any issues.

➤ Software monitors that validate message content for errors and alerts that are sent to nominated personnel based on either events that occurred or expected events that did not.

ABOUT TRUECOMMERCE

TrueCommerce is the most complete way to integrate your business across the supply chain, integrating everything from EDI to inventory management, to fulfillment, to digital storefronts and marketplaces, to your business system and to whatever comes next. That's why thousands of companies across various industries rely on us.

TrueCommerce.
Do business in every direction.

THE TRUECOMMERCE TEAM IS HERE TO HELP!

If you have any questions regarding TrueCommerce, or how our solutions apply to your business, our passionate, customer focused team is here for you.
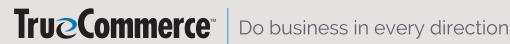
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