

# Integrated EDI for SAP ECC

TrueCommerce is the most complete way to connect your business across the supply chain—integrating everything from EDI to digital storefronts and marketplaces to fulfillment and more—so you can do business in every direction.

## BENEFITS

More Connected. More Supported.  
More Prepared for What's Next.

- Reliable, configurable and complete EDI solution for SAP ECC from an SAP Silver Partner meets your specific business requirements and increases the return on SAP investments
- Seamlessly comply with trading partners' EDI requirements while automating the movement of EDI data in and out of SAP
- Connect directly with over 92,000 trading partners on the TrueCommerce global trading network, with time-saving EDI mapping updates at no extra cost
- Unlimited, US-based support and free software updates



TrueCommerce makes EDI painless by providing businesses of all sizes with complete, end-to-end solutions that are easy to use, robust and affordable—along with market-leading support and services to ensure your success.

## COMPLETE EDI SOLUTION FROM ONE TRUSTED SOURCE

Our unique modular approach enables us to offer a true end-to-end EDI solution that is easy to use and unparalleled in scalability. We've taken the complexity out of implementing EDI by providing all four of the components you need to successfully deploy EDI:

**Connectivity** with your trading partner(s) is required to transmit EDI documents, whether directly via the Internet or through a "Value Added Network," or VAN. The TrueCommerce Trading Network (VAN) is our Internet-based transaction gateway, across which your EDI transactions are transmitted, providing connectivity with all of your trading partners. It is compliant with virtually any connectivity protocol, including AS1/ AS2/AS3, FTP and (if required) VAN interconnects.

**Web-based, User-Friendly EDI Translation Software**, called TrueCommerce Transaction Manager, converts business documents from raw EDI data (ANSI ASC X12 and EDIFACT standard) into a human-readable business form.

**Data Mapping and Integration** provide the ability to seamlessly send and receive information between Transaction Manager and SAP ECC through the TrueCommerce Business System Plug-In™. This is achieved by processing EDI transactions through a collection

of intelligent software modules. These modules are programmed to format your inbound EDI transactions to match against your configurations within SAP ECC, as well as match your outbound transactions against your trading partner's requirements. As your business grows and you acquire new customers, additional trading partner maps can be easily added and seamlessly integrated with your TrueCommerce solution.

**Support** is a critical component of a complete, end-to-end EDI solution. Our Professional Services team has the broad range of expertise to handle not only all of your trading partners' requirements, but also any technical issues related to business system integration and the sending and receiving of your EDI documents. You can also count on the support team to provide the advice and guidance you'll need to be successful. Even if you aren't familiar or comfortable with EDI, we'll be there to help you get up and running, step by step.



### Truecommerce EDI Solutions

TrueCommerce  
Business System Plug-In

TrueCommerce  
EDI Transaction Manager

TrueCommerce  
Trading Partner Maps

TrueCommerce  
Trading Network

SAP ECC

Mapping

Translation

Mapping

Network

Your  
Trading  
Partner(s)

Support

TrueCommerce Professional Services & Support

# DO BUSINESS IN EVERY DIRECTION WITH INTEGRATED COMMERCE SOLUTIONS FOR SAP ECC

Choosing an end-to-end EDI solution that offers reliable, flexible integration with your SAP ECC system is a strategic investment that can improve customer relationships, business agility and profitability. But that's just the beginning of what TrueCommerce integration solutions offer our customers!

Integrating TrueCommerce EDI with SAP ECC reduces the need to print or rekey transactions, yielding a highly automated and easy-to-use solution that is ideal for manufacturers, distributors and retailers.

TrueCommerce EDI can integrate a wide range of transactions using SAP's IDOC format—so you can meet all of your customers' EDI requirements and also optionally streamline communications with suppliers and 3PLs. Then integrate your marketplaces, web storefront, and more!

## WEB-BASED EDI

A web-based, integrated EDI solution hosted by TrueCommerce offers anytime/ anywhere access, with no maintenance, backup or update responsibilities.

## FLEXIBLE SUPPORT FOR YOUR UNIQUE TRANSACTION REQUIREMENTS

TrueCommerce EDI leverages file-level integration with SAP ECC using SAP's IDOC format. Configurable to your specific business needs, this robust, highly scalable solution can meet your transactional requirements by integrating key business documents like purchase orders (EDI 850), sales orders/ invoices (EDI 810), advance ship notices (EDI 856) and warehouse shipping documents (EDI 940).

To do business in new directions with new partners—across industries or across the world—TrueCommerce EDI also supports multiple EDI formats and versions, including ANSI ASC X12, EDIFACT, TRADACOMS, XML and more.

By increasing automation and helping to prevent errors and delays associated with manual data entry, integrated TrueCommerce EDI for SAP ECC accelerates order processing and improves customer service levels, while reducing operational costs. The result is enhanced process efficiency and higher overall productivity with no additional staff.

## AUTOMATED SAFEGUARDS ENSURE COMPLETENESS AND ACCURACY

To help improve data integrity, speed order turnaround and reduce errors and chargebacks, TrueCommerce EDI ensures that required data is entered correctly and will notify you of specific invalid fields or missing data prior to sending transactions.

## EDI IS JUST THE BEGINNING!

To do business in every direction, SAP ECC users need to move more data faster across more channels, maximize automation and eliminate manual effort. As the most complete way to connect your business across the supply chain, TrueCommerce offers an unrivaled choice of integrations and value-added capabilities.

## Connect to Marketplaces—including Amazon

Connect SAP ECC to leading online marketplaces like eBay, Walmart, Google, Zalando and nearly 100 other top marketplaces globally. Automatically exchange order, fulfillment, customer and inventory data between marketplaces and SAP—no more retyping. TrueCommerce can also integrate SAP with Amazon Seller Central or Vendor Central to move order and inventory data back-and-forth automatically with Amazon.

## Connect to Storefronts

Connect SAP ECC to leading online storefronts, including Shopify, Magento, WooCommerce and the TrueCommerce Nexternal eCommerce platform. Process online orders in minutes and automatically update pricing and inventory between your online store and SAP ECC.

## Connect Online, Phone and PoS Channels with SAP ECC

Today's omnichannel marketplace calls for a flexible eCommerce solution that can process orders across multiple channels. The TrueCommerce Nexternal eCommerce platform can capture and manage orders from your storefront(s), B2B portal, Amazon Seller Central, phone and Point-of-Sale in one robust system—to streamline fulfillment for a five-star customer experience. Nexternal integrates seamlessly with SAP ECC so you can automatically exchange order and shipping data without retyping, to scale your online business while reducing costs and errors.

## Streamline Fulfillment across Channels

Automate and standardize fulfillment across all your channels with TrueCommerce Pack & Ship, our cloud-based, multi-carrier shipping solution. Pack & Ship helps expedite fulfillment to meet customer requirements, while cutting shipping costs and reducing errors and returns.

## Automate Everyday Tasks and Boost ROI

Import and export supply chain transactions at scheduled times with the TrueCommerce Scheduler™ add-on. Automatically convert and import emailed, faxed or printed orders into SAP ECC with the TrueCommerce Order Automation Connector.

## TRUECOMMERCE EDI SOLUTIONS: A TOTAL EDI SOLUTION FOR SAP ECC FROM ONE RELIABLE SOURCE

### Easy to Use

- As intuitive to use as email
- Point-and-click functionality
- Requires minimal training to get started
- Includes a step-by-step user's guide
- Backed by free support!

### Connects to Any Trading Partner

- Including those requiring the use of AS2 or a specific Value Added Network (VAN)
- Over 92,000 trading partner mappings and growing
- Add new trading partners easily to enhance business agility

### Robust Functionality

- Leverages SAP's IDOC format for seamless integration of your key business documents
- Supports any ANSI ASC X12 or EDIFACT transaction
- Flexible support for multiple EDI formats and versions (TRADACOMS, XML, etc.) to meet diverse transactional needs
- Automatically convert and import emailed, faxed or printed orders into SAP ECC with the TrueCommerce Order Automation Connector
- Integrating EDI transactions with SAP ECC helps eliminate manual data entry and drives higher accuracy and faster turnaround on orders
- Meet all your trading partners' EDI requirements for a strong vendor scorecard
- Available TrueCommerce Scheduler™ add-on lets you automate common tasks such as receiving, importing and exporting EDI transactions, as well as backing up data
- Innovative TrueCommerce integrations can also connect SAP ECC with leading online storefront platforms and top online marketplaces

### Offers Unbeatable Business Value

- Annual network savings of 30% to 50% compared to EDI solutions offering comparable functionality
- No annual contract required or early termination fees
- No AS2 license fees, mailbox fees, peak hour surcharges, delimiter conversion fees or other hidden service fees
- Free software updates! If your trading partner changes a specification or adds a transaction, we'll update your data mapping at no charge
- Free unlimited US-based support

### System Requirements

- Broadband Internet connection

### ABOUT TRUECOMMERCE

TrueCommerce is the most complete way to integrate your business across the supply chain, integrating everything from EDI to inventory management, to fulfillment, to digital storefronts and marketplaces, to your business system and to whatever comes next. That's why thousands of companies across various industries rely on us.

**TrueCommerce.**  
**Do business in every direction.**

### THE TRUECOMMERCE TEAM IS HERE TO HELP!

If you have any questions regarding TrueCommerce, or how our solutions apply to your business, our passionate, customer focused team is here for you.

**Call us today at 888.430.4489**

**[www.truecommerce.com](http://www.truecommerce.com)**



**TrueCommerce™** | Do business in every direction

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